

SOUTH JORDAN CITY
CITY COUNCIL ELECTRONIC STUDY MEETING

March 2, 2021

Present: Mayor Dawn R. Ramsey, Council Member Patrick Harris, Council Member Brad Marlor, Council Member Jason McGuire, Council Member Don Shelton, Council Member Tamara Zander, CM Gary Whatcott, ACM Dustin Lewis, City Attorney Ryan Loose, Associate Director of Intergovernmental Affairs Melinda Nagai-Seager, Engineering Director Brad Klavano, Police Chief Jeff Carr, Administrative Services Director Spencer Kyle, Planning Director Steven Schaefermeyer, Public Works Director Jason Rasmussen, CFO Sunil Naidu, City Recorder Anna Crookston, Communications Manager Rachael VanCleave, City Commerce Director Brian Preece, Strategic Services Director Don Tingey, Fire Chief Chris Dawson, IT Director Jon Day, CDBG Coordinator Katie Olsen, Meeting Transcriptionist Diana Baun

Others: Attendance electronically via Zoom.

4:30 PM
STUDY MEETING

A. Welcome, Roll Call and Introduction: *By Mayor Dawn R. Ramsey*

Mayor Ramsey welcomed everyone present. She introduced the electronic meeting.

B. Invocation: *By Council Member, Jason McGuire*

Council Member, Jason McGuire offered the invocation.

Mayor Ramsey had City Recorder Anna Crookston introduce Diana Baun as the new meeting transcriptionist.

C. Mayor and Council Coordination

Mayor Ramsey said the study meeting agenda needed to be amended to add an executive closed session to discuss imminent reasonable litigation.

Council Member Shelton made a motion to amend the study session agenda to add an executive closed session to discuss reasonably imminent litigation. Council Member Zander seconded the motion. The vote was unanimous in favor.

Council Member Zander requested permission to leave the Council Meeting early, this was approved by Mayor Ramsey.

Mayor Ramsey encouraged everyone to attend the league webinar with Governor Cox with local government leaders from across the state at 1:00 p.m. tomorrow and said Associate Director of Intergovernmental Affairs, Melinda Nagai-Seager registered everyone due to a limit of how many

could join. She said the league sent out information about their Spring Conference. It will be held in St. George in person, there will also be an electronic option for those not able to attend in person for any reason. Portions of the conference will be at the convention center in St. George, but they have been able to secure Tuacahn as a venue and Tuacahn will be the location for the large group events since it can be outdoors with masks and social distancing. They have been assured all the food will be prepared to ensure everyone's safety. She added she is most excited about the keynote speaker, Arthur Brooks. He is the author of the book *Love Your Enemies*. The conference will be held April 21-23. Everyone will need to have a negative CoVid test within 72 hours of the conference and wear masks and practice social distancing. There will be a daily checklist of symptoms that everyone will fill out on their own and there will be hand sanitizer everywhere. All the safety procedures that can be implemented will be. She asked everyone to let Executive Assistant, Melanie Edwards know which route they'd like to take, in-person or electronically, in April.

Council Member Harris did not have anything specific to go over.

D. Discussion/Review of Regular Council Meeting

Mayor Ramsey opened this up for questions, there were no questions.

E. Presentation Item: Y2 Analytics for a Community Survey (By Y2 Analytics, Kyrene Gibb and Danny Cowser)

Danny Cowser and Kyrene Gibb reviewed prepared presentation (Attachment A).

Council Member Harris thanked Y2 for the well done presentation. He referenced slide 13 regarding the word clouds, specifically words like clean and parks, that these were things that people liked most about living in South Jordan. On slide 18, he thought it was neat that we are doing excellent with those same items. We're hearing these things in multiple places, that they're important and we're getting high ratings in some of those areas like safe community, the parks and trails and open spaces. He likes the things residents are saying are important to them are also areas they indicated the city is doing excellent at. He also pointed out slide 21, where we have two cans (garbage and recycling), and he finds it interesting that the garbage collection has a score of 85 while the recycling is second from the bottom at 64. He asked why we might see that when the cans are identical, picked up at each residence. Wonders if it could be due to the world in general finding more items tougher to recycle and residents are hearing that, or are there issues we are having in South Jordan City with the recycling.

Danny responded they didn't dive deeper into this question this year regarding their feelings towards recycling versus garbage collection.

CM, Gary Whatcott responded that he thinks the garbage is about picking up the can, and if they've had a can missed and the reaction of the company coming back and picking up the can. He thinks recycling is more about the discussion in general. Still, people are unhappy that they can't throw all their paper in and there is some confusion around what they can and can't throw in. There are a number of limitations that were added overall by the recycling industry. He thinks it was the dialogue that we had a year ago that's

still lingering there and they wish there was more about recycling. Also, he gets a number of calls asking why we can't recycle green waste. That could be a part of not having a green waste can. When we tell people green waste is going to the landfill anyways, you can get another garbage can and fill it up, then they are calmer about it but still he thinks people want to be more green than they are able to do. It's not so much the city's fault as it is the industry itself.

Council Member Harris continued that he believes residents wish they could do more, but at the end of the day people only want so much of the recycled material.

Ms. Gibb mentioned she thinks it's helpful context from Mr. Whatcott and when we look at slide 23 and the trend line for recycling, she thinks this speaks to what he is talking about. Recycling used to be a higher service on average and took a hit in the past year based on the conversations around what you can and can't recycle, and some of that confusion. She added trash collection is one of those things that residents see as a maintenance service and it's not something that really comes to mind in conversations as long as your trash is getting picked up and not causing a conflict. It's generally something that tends to be rated highly consistently and they've seen that trend over time, where recycling there is more fluctuation just because of the global market for recyclable materials and how that can be done differently in different municipalities. She thinks that's a great thing to point out here.

Council Member Harris asked if they are seeing similar drops in recycling in other surveys they are doing in other cities.

Mr. Cowser said that Utah in general has a relatively poorer recycling service than others in the west, but he did say in South Jordan there was a more open dialogue with the city about recycling so it just became more public and some of those issues were more prominent last year than they were the year of 2019. The residual from that is why they are seeing that significant drop. He added he doesn't have all the data in front of him, but believes that Utahns are probably generally less satisfied with the options they have now.

Ms. Gibb said the variance in how different municipalities administer their recycling programs, and whether that is something they communicate directly about, puts South Jordan in a unique position because of the open dialogue the city had with residents. Not all cities are quite as up front about there being no market for their specific recycling products so they aren't going to recycle those anymore. Some cities and contractors have gone about that process differently and have both looser and more stringent requirements, so it really does depend on the city and they are seeing some of those "pain points" expressed from residents, partly because the city has been transparent about the process. She added she doesn't think this is something they need to worry too much about as long as they are communicating with residents clearly and effectively about how the city is addressing those concerns.

Council Member Zander referenced slide 19, with the huge increases in Recreation and Communication. She added since 2017 there has been a huge increase in their communication positive ratings and she wanted to know what year Communications Manager, Rachel VanCleave was hired, if her hiring correlated with the increase of people being pleased.

Administrative Services Director, Spencer Kyle said he believes she was hired around 2018.

Council Member Zander indicated she was so glad they have Ms. VanCleave on board and kudos to the city for communicating so well. She is thrilled because if they communicate better and are more clear people are usually more satisfied. She added as Y2 mentioned, the more we communicate the better it goes. In addition, to Mr. Kyle, a huge jump in accessibility to Recreation – she noted the city had a huge jump during a pandemic. She gave big kudos to Mr. Kyle and his team for all the work they did last year with the virtual recreational opportunities. Not only did they do this, but they communicated them well to the public so they had excellent participation. She said she didn't know it was that appreciated or recognized, she feels Mr. Kyle's department should be applauded for this.

Mr. Whatcott said Ms. VanCleave supervises the information center as well, and all the agents that answer the phones, and have a noticeably better communication level at that ground level where people call on the first call and she has done a great job.

Council Member Zander said that when she has called, or her neighbors have called, they are always telling her the staff is so nice when they pick up the phone. She loves seeing those kinds of results and the people recognize it.

Mr. Whatcott said overall it's a team effort, it was a rough year last year and looking at all these numbers they are all trending up. He believes that generally people are more skeptical and critical of their government than what we see here. He added we have been fortunate to have an articulate and bright population that understands good and bad services, and they have rated them fairly. He said we have been doing this survey for a long time but he finds it interesting that for Planning and Zoning, these surveys have nothing to do with their services at the counter. The way they conduct service with every day people and the people that go up there, he doesn't think this reflects that rating. This is a general feeling that residents have that Planning and Zoning have something to do with growth and density and those kinds of things, and that doesn't equate that way. However, he believes that's how they get scored. He knows that they are actually performing very well with customers and that includes developers and builders as well as residents here in the city.

Council Member Zander said she works a lot with builders and developers in Daybreak and she had a meeting a few days ago with some people moving to South Jordan and the accolades that were expressed by everyone were about how well South Jordan is returning city permits, compared to other cities. This has been discussed before but hearing it while she was working, rather than as a city council member, was nice to hear. When delayed permits were brought up at the table, the other professional there mentioned that this wasn't the fault of the city, that's the fault of the developer and she agreed.

Council Member Zander referenceD slide 16 regarding the impact of COVID and noted it's interesting how social life is everyone's biggest impact and concern, yet the city is trying hard to offer recreational opportunities, and is glad they did not give up. She also noted what a blessing it is that only 29% of our city feel a negative financial impact with COVID. She also believes they have done a good job asking people to shop and support local businesses and that makes a huge impact here. She sees a lot of people making the effort to do this by posting on social media for local recommendations and she would like to see this trend continue to support local businesses.

Mr. Whatcott said it goes along with what Council Member Harris discussed a few weeks ago during a budget meeting. This also reflects where we are with our sales tax numbers, that the results were

unexpected and this correlates that we really didn't have a bad year. Based on this survey it looks like people were doing fairly well during the virus.

Council Member Marlor referenced slide 15 regarding voting districts. He said back in 2019 there were some issues in District 2 and there were a few neighborhoods that were unhappy with some things they did. One was a development along Bangerter and another was paving a trail along one of the canals. He asked if they can dig into that and see if there are concentrations of results possibly related to that.

Mr. Whatcott indicated they will get a report that will have all the open questions and there are a lot of comments in there. He said he believes he will be able to find his answer in there.

Council Member Marlor said it would be interesting, but personally he couldn't be happier with the survey, especially during a pandemic year. Maybe part of it was people were home a lot more so they were able to benefit from some of the services provided by the city and noticed to a higher degree what really happens of how the city impacts them. He said from the survey he found the city impacts the residents in a very positive way and is thrilled that is the outcome.

Mr. Cowser said they will dive into the District 2 and see if they can't pull out more details from the survey and get back to the council.

Council Member Zander asked to see the slide with the response rate from each district (slide 5). She is seeing a gap in District 4 at the bottom, in the middle.

Mayor Ramsey asked if this was the portion that is actually Riverton, off 11800 South that goes up. The whole section might not be, but she believes that may be the case, at least part of it.

Council Member Zander indicated it looks a little sparse down there and is wondering as they move forward, if they could fill the gap as she would love to see that. She asked if there is any way to help pick up spots they are not getting.

Mr. Cowser said they can definitely look over the past few years to see if that's a trend, or if it's just a single incident. He mentioned a saying about statistics, that random never looks random, and what they did here was a random probability sample. They are not asking every resident to fill out the survey, instead they are using statistical methods to target a representative sample. He will make a note to look at this next year as they don't want to miss anything.

Council Member Zander said on the west side of Mountain View Corridor are hundreds and hundreds of residents and is assuming every year they will try to capture more of that area.

Mr. Cowser mentioned last year they did a re-up of their panel sampling as well as pulling a little bit from the voter sample which should include new registered voters in that area.

Mr. Whatcott said they are also not trying to stack one district above another, they are trying to keep the samples equal in numbers.

Ms. Gibbs said they did not refresh the panel this year and don't have any new growth from 2020 captured in this sample. That's one of the things to consider when weighing the health and

representativeness of a panel, where those residents fall out based on growth patterns. In an area growing as rapidly as South Jordan, they usually try to refresh the panel every 2 years and this happens to be one of the off years. She would expect in 2022 if they go back and refresh the panel they will see some of that growth out west of the Mountain View Corridor represented.

Council Member Shelton asked when the survey was completed. Mr. Cowser answered that it was done at the beginning of the year.

Council Member Shelton said he is pleased with the results of the survey and it is a reflection on their great staff, as well as on the council and mayor. He thanked everyone for making South Jordan a great place.

Ms. Gibb clarified the survey was done from January 26 to February 3, 2021, just barely a month old.

Mr. Cowser noted they enjoy working with the city and staff, and they really help them to fine tune what the city is working for and they appreciate the opportunity.

Council Member McGuire said everyone has done a great job and he appreciates the presentation by Y2. He compared it to drinking from a firehose, just trying to absorb all the information. He appreciates everything the staff has done to make South Jordan a great place.

Mayor Ramsey thanked everyone for their hard work and noted most staff in their current positions and the council have been together since 2018 and they have continued to see things go up. They will never be perfect, but everybody works very hard in behalf of the City of South Jordan, and it shows. She is grateful the residents are acknowledging and recognizing it. She is also thankful for information about areas where they can continue to try and improve and overall there is a high satisfaction rate. She thanked everyone who cares about the city, everyone that works so hard individually to help make the city great. She thanked Y2 and Mr. Tingey. She added she looks forward to getting a copy of the survey results and being able to go through the information because she personally loves having access to it and wants to know the good, the bad, and the ugly. She wants to do the best she can to maintain the quality of life.

Mr. Cowser ended by saying they enjoy working with the council.

F. Discussion Item: Legislative updates. *(By City Attorney, Ryan Loose)*

Mayor Ramsey mentioned this is the last week of the session and a lot of great work has taken place with everyone working hard.

City Attorney Ryan Loose thanked everyone involved, they are in multiple meetings a day, at least 8-10 a week. He said Associate Director of Intergovernmental Affairs, Melinda Nagai-Seager prepared a 2:00 p.m. draft of session updates he will walk everyone through.

Ms. Nagai-Seager indicated that there have been quite a few updates since this was last edited.

Mr. Loose thanked Chief Jeff Carr and Assistant City Attorney, Ed Montgomery on the police front as there were a few bills related to law enforcement considering all that has happened this year.

Mr. Loose and Ms. Nagai-Seager introduced prepared presentation (Attachment B).

Ms. Nagai-Seager indicated the general session for today was done at 4:00 p.m.

Mr. Loose said if it didn't come out of committee, it's dead, unless they suspend some rules which doesn't happen a lot, but can. He indicated he may be asking the council and mayor to reach out to legislators, and he will explain more further into his presentation. The reason for this is elected officials are more effective when speaking with other elected officials. He commended Ms. Nagai-Seager on her relationships with the representatives, they will talk to them about the technical side but when they want policy discussion they love hearing from the elected officials. He said the last few years have been better and effective for them because the council has been united. He doesn't go up there with a resolution that's 3-2 or 4-1 and then somebody is calling a legislator. He has been there before in years past and they are told to go back to their council and mayor and tell them they are going to vote how they feel is best because a split council doesn't give the legislators enough to go forward. If they represent other cities too they will go with what that city wants over us and they will go with what we like if we are united and another city they represent isn't. He thanked the council and mayor for their willingness to give a little bit sometimes and to work together, it really does make a difference.

Mr. Loose pointed out Senator Fillmore may vote on Senate Bill 61 because of our city pushing and were able to weigh what outdoor advertising would do. This didn't affect us directly because we don't have those particular billboards, but it's one more intrusion and there was a worse bill, Senate Bill 144, that would hurt us and would allow billboards to come in without any control by the city at all. When Senate Bill 61 died the way it did, it was a good sign. He mentioned that it is a little concerning as to why Senate Bill 144 has both yes votes from Fillmore and McCay. He asked Ms. Nagai-Seager to elaborate.

Ms. Nagai-Seager said she believes it's because during LPC the league had indicated that Senate Bill 144 had inadvertently moved forward, it was not supposed to do that. It was actually a timing issue and Senator Hinkins did get an earful behind the scenes.

Mr. Loose said because of that timing issue, they didn't have the reach out they did on Senate Bill 61 which might have swayed those to nos on it. In the end that bill got held and wasn't going forward. He said regarding Senate Bill 221, short term rentals, we don't currently regulate those but if they become a problem we want the ability to. Our council and mayor, as independently elected officials, should be able to decide some things. Regarding House Bill 82, they got to a point they can all live with, the ADU bill. As soon as the session is over we will sit down with Mr. Schaefermeyer and his group, who will have a draft ADU ordinance revision for us, and we will work on it.

Ms. Nagai-Seager noted House Bill 82, fourth sub, did go to senate Rev and Tax Committee and it moved to the senate with a favorable recommendation this afternoon, 5-0-4. McCay was a yea and Fillmore was absent.

Mr. Loose said his understanding with the league is neutral and it will likely pass. This is one of Speaker Wilson and others top priorities. When it is done, and barring any change, we think he knows what it does. Assuming it doesn't change we will sit down with Mr. Schaefermeyer and in the next few months to a year we will get those changes and you will be seeing a revised ordinance based on what the plan was already and what the bill does. He said regarding House Bill 98, near and dear to his heart, as he has spent

lots of time talking with lobbyists and others on this one, he feels we can live with it. This is kudos to Mr. Klavano's group, specifically Chief Building Official Ty Montalvo, Assistant Building Official Cory Day, building inspectors and plan examiners because we already meet the requirements they put in, they do a great job. On the design front it's crummy but it's livable. He added when people get upset about a house that they don't like the form of or the way it's built in the future, we can say that's the way it is in Utah with developer controlled legislature who wants to take design criteria out of the hands of the cities and therefore it's harder to build a community. He said it struck him on the presentation by Y2 that community was such a prominent word in a city of 80,000, plus or minus. He remembers when community here was 8,000 people in 1992 and the Smith's was a big deal. We can have people say community at 80,000 is a remarkable thing. He is very impressed and thinks part of it is design standards. He added we will have to see what we can do and how we can work with developers as we continue to build out to assure we can maintain that and has some thoughts he will share at the appropriate time.

Mr. Loose said House Bill 244 doesn't need to be messed with and to pass it.

Mayor Ramsey asked if they are looking at a fourth sub, or are they looking at going back to the first sub. She added all of those things were mentioned Friday at the Capitol, going to a fourth sub which was not as good for South Jordan going to the first sub. She said they like the third sub and asked if they are going to lose that.

Mr. Loose indicated the fourth sub will not last from what he is hearing from lobbyists. He added the third or first subs are good and many people are not happy about the fourth sub. If it goes through and there is one particular senator that has caused some issue. He said he has been out of the office the past few days and deferred to Ms. Nagai-Seager.

Ms. Nagai-Seager responded no, they are still on the same information that Mr. Loose is operating off of.

Mr. Loose said the nice thing about it is that it gives Mr. Klavano and his group \$500,000 one time money to do some projects and he has already got his eye on a project or two, and then they have \$600,000 ongoing for 15 years. The plan right now is to leverage that "bonding" for bigger projects such as *Grandville*.

Mayor Ramsey confirmed they like the first and third subs for South Jordan and hope it stays that way.

Mr. Klavano said the \$500,000 will be used towards 10550 South, and they will have to leverage that \$600,000 a year for 15 years to do *Grandville*, maybe South Jordan Parkway, it just depends how it will work out with Daybreak.

Mr. Loose said in the past with this money, this is the quarter of a quarter, based on registration fees. It is only in Salt Lake County. In the past, they've named projects in the bill and we were able to persuade them to let us pick the projects. It's Salt Lake County money and we are part of the county, let us pick the projects.

Mayor Ramsey said if this goes through it's \$9,500,000 in transportation funding from the county to South Jordan specifically. It is a big deal.

Mr. Loose noted they have done well in the past few years working with the County, State, lobbyists and others to make sure money is used appropriately. He thinks they are pretty happy with how we've used the money on the projects and hasn't heard any criticism. He said regarding House Bill 422, liability amendments, this is a target at one or two cities that had riots this summer and held their police back to preserve police or to not interfere with the protests that turned to riots, violence and property was damaged. The legislature is basically saying you can't do that and they will potentially give you liability. The league is opposing it, he suggested to oppose it as well as anything that increases our liability is unfavorable, even if the principle may be a good one. We want police to have the ability to make decisions they need to make. He added he has full confidence they would make good decisions but if something exists in the law, someone may try to use it, even if a good decision was made. As we will discuss later, even good decisions sometimes cost a lot of money to defend.

Ms. Nagai-Seager gave an update on House Bill 422. She said it did move out of House Judiciary Committee with a favorable recommendation this afternoon and will be moving to the full house.

Mr. Loose said he will probably be sending the council some action alerts and ask them to inform our representatives why it would be a bad idea for the city, even though the principle they might like, it could open up liability.

Mayor Ramsey asked if any of our local reps are on that House Judiciary Committee. Ms. Nagai-Seager responded no, unfortunately we don't have anyone on there that we have a very close relationship with.

Mr. Loose said House Bill 433, is the big bonding transportation bill that Representative Shultz has put out. He is grateful for the relationship that Mayor Ramsey and the others have with Representative Shultz. The city would be able to get 9800 South and Bangerter done, along with many other projects along Bangerter and on the west side. Not all are in South Jordan, but they all affect the traffic in South Jordan. He added the bill right now pays for south of 11800 down through Herriman. Herriman and other cities really want that prioritized lower and that's fine, it's not in our city. They are pushing to prioritize north of 11800 to 5400 as it runs along the western border of South Jordan and through West Jordan. That will at some point become a state road. They would like to accelerate the completion so the state can take over control and maintenance. If it is a state road they can fix the safety issue with fatality accidents out there. This is not in the bill yet but they have been assured that it is being worked right now.

Mayor Ramsey added one of the projects that was just added over the weekend was adding the completion of the intersection of 13400 South and Bangerter. It was not on the list over the weekend and added today due to the effort of the southwest communities including South Jordan.

Mr. Loose said we fully support what Bangerter needs to go all the way, 4700 West he believes was also funded in this bill so they will have from around 2100 West all the way through.

Mayor Ramsey said the northern part from I-80, all those intersections down California Ave. and all of those are all included in it.

Mr. Loose said 2700 West in Herriman/Bluffdale area would be the one that still needs to be done as you connect to the freeway. He doesn't believe that got funded in the bill unless they put it in last minute.

Ms. Nagia-Seager said House Bill 433, second sub actually passed out of the House unanimously at 4:23 p.m. today, it now transfers to the senate. It authorizes the issuance of \$264 million in bonds and it has a few one time appropriations from the general fund. It also is removing the infrastructure and the new state parks that were initially in there will be funded by budget appropriation so it will not be seen in the new bill. It also does include \$2,000,000 to double tracking Frontrunner Ogden to Provo, plus \$1,000,000 for a Vineyard Rail Station.

Mayor Ramsey thanked Representative Shultz who worked all weekend with the senate because there was not enough support in the senate to bond and he worked to bring that overall bonding number down to a place they were more comfortable with. She is optimistic that this will go through as it would be significant for the city to get these projects in the area done.

Mr. Loose said if anyone gets a call about it, one of the main talking points is going to be much cheaper to pay the interest than to pay the inflation on construction in a number of years. Right now the construction inflation is through the roof.

Council Member Zander questioned whether they were going to have a call to action to call their legislators on this one.

Mr. Loose answered possibly, but right now since it's going through and he knows their representatives are aware of everything from talking to the mayor, Ms. Nagai-Seager and himself over and over. In the senate is where they want to push their northern U111 piece, so if they need to they will certainly let them know if they are meeting strong resistance.

Council Member Zander asked if they had heard what Fillmore and McCay are leaning towards for their votes on this topic.

Mr. Loose responded that his understanding from Fillmore was what he said on Saturday morning. He talked about it and said it was interesting that in the past couple of years the senate was more eager than the house, and he thinks Dunnigan and Harper said that too. This year it's the house that's more eager than the senate to bond. He does not think that fundamentally he has heard Fillmore be negative about this.

Mayor Ramsey said she spent all day at the Capitol, as did Mr. Loose and while they weren't together, when she spoke with Senator Fillmore he was supportive of bonding and this may help them get the northern part of U111 included on that. She also spoke with Senator McCay a couple of times over the weekend and he was still waiting to see how it worked out. She added she doesn't know exactly where Senator McCay stands after the second sub was adopted. As of Friday, Senator Fillmore was on board but he is the one who told her it was not going to pass the senate because leadership was not on board. Representative Schultz really worked hard all weekend long. She said they will keep everyone posted with what they need to do as they need everyone's help along with Senator Harper's help trying to get that northern part of U111 included.

Mr. Loose said the last thing on their watch list is sales tax distribution. This has a long history, over 15 years, and basically the cities have come to an agreement on how to do sales tax. Senator McCay, in this bill, would undo that agreement over the next 30 years to a purely population based model. There are

some cities that were point of sale based and population is shifting, so there has been a hold harmless provision, there is a distribution, and this would change that. As a league maybe that needs to be looked at, but it should be re-looked at on the city's terms, not on terms of the legislature since this only affects cities. This is where the opposed comes from, it is not opposed to looking at it at some point. At some point it may need to be looked at with online sales tax but certainly the cities should work it out, not the legislature.

Ms. Nagia-Seager raised a question to the the mayor and city council regarding Attachment B. She asked for their opinion on whether they would like more information regarding the results of the vote from the various legislators on the bills they are focusing on the most. She wants to know if they'd like a vote tracker. Council members indicated they would be interested.

Mr. Loose added that in the next few weeks and months they will provide that information, that way when the council talks to their legislators they can have discussions about how their decisions affect the city.

Mayor Ramsey thanked Mr. Loose and Ms. Nagai-Seager for all their efforts as well as members of the LPC, the council and staff, as well as Chief Carr for running point on more than 80 police bills that were brought forward this session. She added the city stands to bring in millions and millions of dollars in infrastructure funding and it's important that we make sure that is preserved. There are other organizations and competing interests who have been working to try to change that, so that's not necessarily the case for the city. Those mentioned have been working really hard to make sure that remains the case for the city.

Mr. Loose noted Ms. Nagai-Seager has worked hard, also Mr. Whatcott has been highly involved this year which has helped. He said a plan was created a few years ago for council to go forward with lobbyists and priorities, and he believes it is working. He is grateful to the council because they were able to create a focused plan where they can weigh in appropriately and united, and that makes all the difference.

Mayor Ramsey thanked Mr. Loose for pointing that out and noted that she believes we have the right people in the right seats, and hopefully by the end of Friday they will see tens of millions of dollars in transportation infrastructure coming into this city.

Mr. Loose noted the city has created good policies and push away most of the terrible policies.

Council Member Shelton made a motion to recess the study meeting and go into a closed executive session to discuss reasonably imminent litigation. Council Member Marlor seconded the motion. The vote was unanimous in favor.

CLOSED EXECUTIVE SESSION – for reasonably imminent litigation.

Council Member McGuire made a motion to adjourn executive closed session and return to the study meeting. Council Member Zander seconded the motion. The vote was unanimous in favor.

The City Council reconvened in an open City Council meeting.

ADJOURNMENT

Council Member Shelton made a motion to adjourn. Council Member Zander seconded the motion. The vote was unanimous in favor.

The March 2, 2021 City Council electronic study meeting adjourned at 6:35 p.m.

This is a true and correct copy of the March 2, 2021 City Council Study Meeting Minutes, which were approved on March 16, 2021.

Anna Crookston

South Jordan City Recorder



SOUTH JORDAN
U T A H

SOUTH JORDAN CITIZEN SURVEY
2021 PUBLIC OPINION RESEARCH





- 1 Residents are happy with the way the city is being run. Satisfaction is up from last year and only 9% say the city is headed in the wrong direction.
- 2 Residents' major concerns continue to be focused on managing growth and its related issues. These concerns have grown significantly in the past few years, consistent with regional trends.
- 3 Recycling stands out as a significantly improved category this year. Satisfaction with the City's recycling program increased by 10 percentage points after dropping by 19 points last year.
- 4 82% of residents say they prefer information in a written format. 55% say that email is their preferred method of receiving information. Additionally, 53% would be interested in monthly video updates.
- 5 Covid-19 has most negatively impacted respondents' social lives. 63% of residents reported negative impacts to their mental health due to Covid-19.

THINGS TO REMEMBER

SURVEY METHODOLOGY

SURVEY METHODOLOGY



The sampling frame of South Jordan residents came from an updated panel list consisting of contacts from a South Jordan City **utilities list and from the official Utah Voter File.**

99%

We emailed **2,274 invitations.** 6 bounced due to either incorrect email addresses or high spam filter settings, resulting in a **deliverability rate of 99%.**

43%

1,189 citizens responded. **968** of them completed the online surveys and had addresses in **South Jordan.** This results in a **response rate of approximately 43% overall.** Each email address could respond only once.

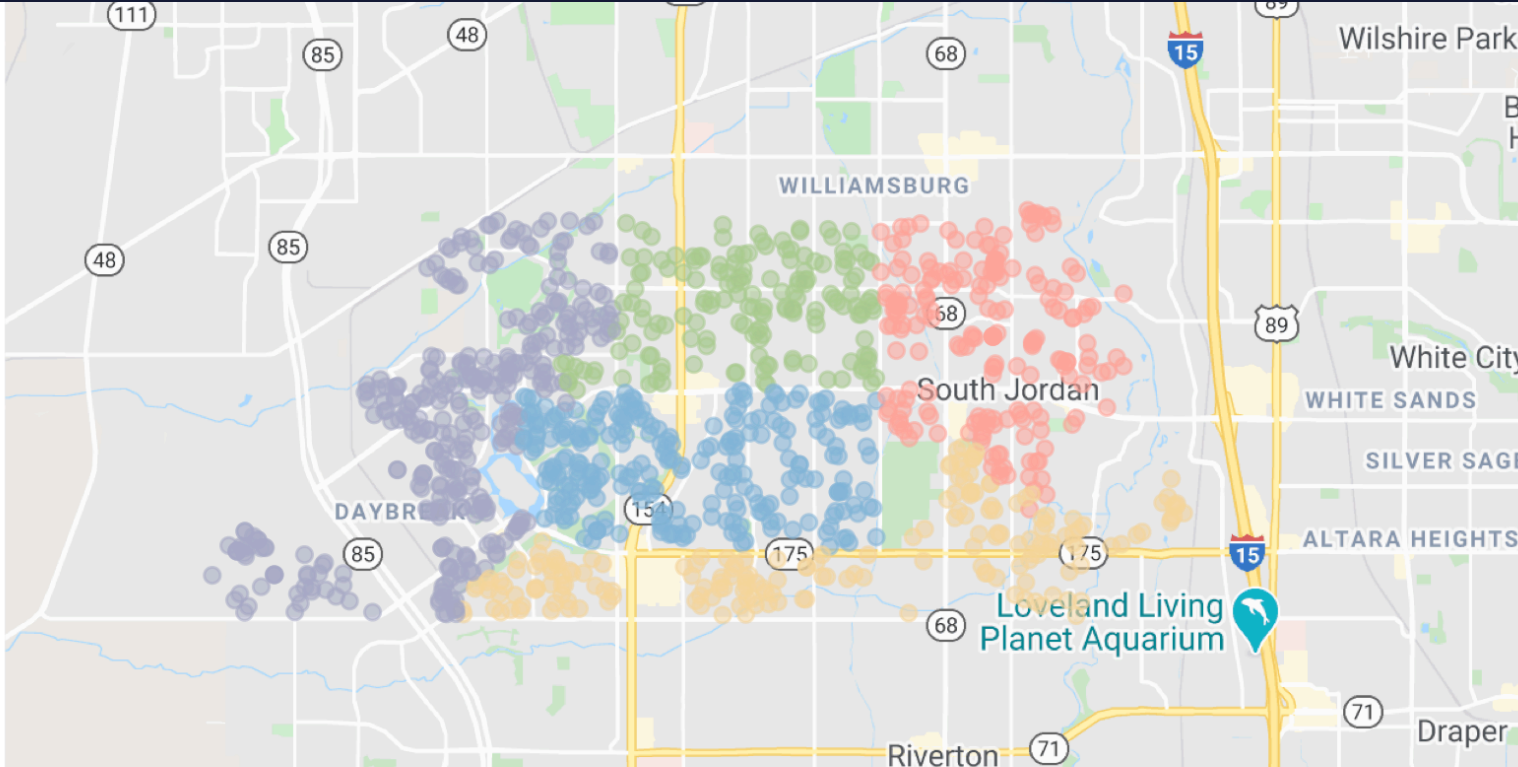
+ 2.8
- 2.8

1,189 interviews among an estimated adult population of 50k results in a **margin of error for the survey of plus or minus 2.81 percentage points.** Responses were weighted on gender, home ownership, age, and city council district to **better approximate city demographic composition.**

GEOGRAPHIC DISTRIBUTION



We have significant representation in each of South Jordan's five City Council districts with roughly 150-250 panelists residing in each district.



- District 1
- District 2
- District 3
- District 4
- District 5

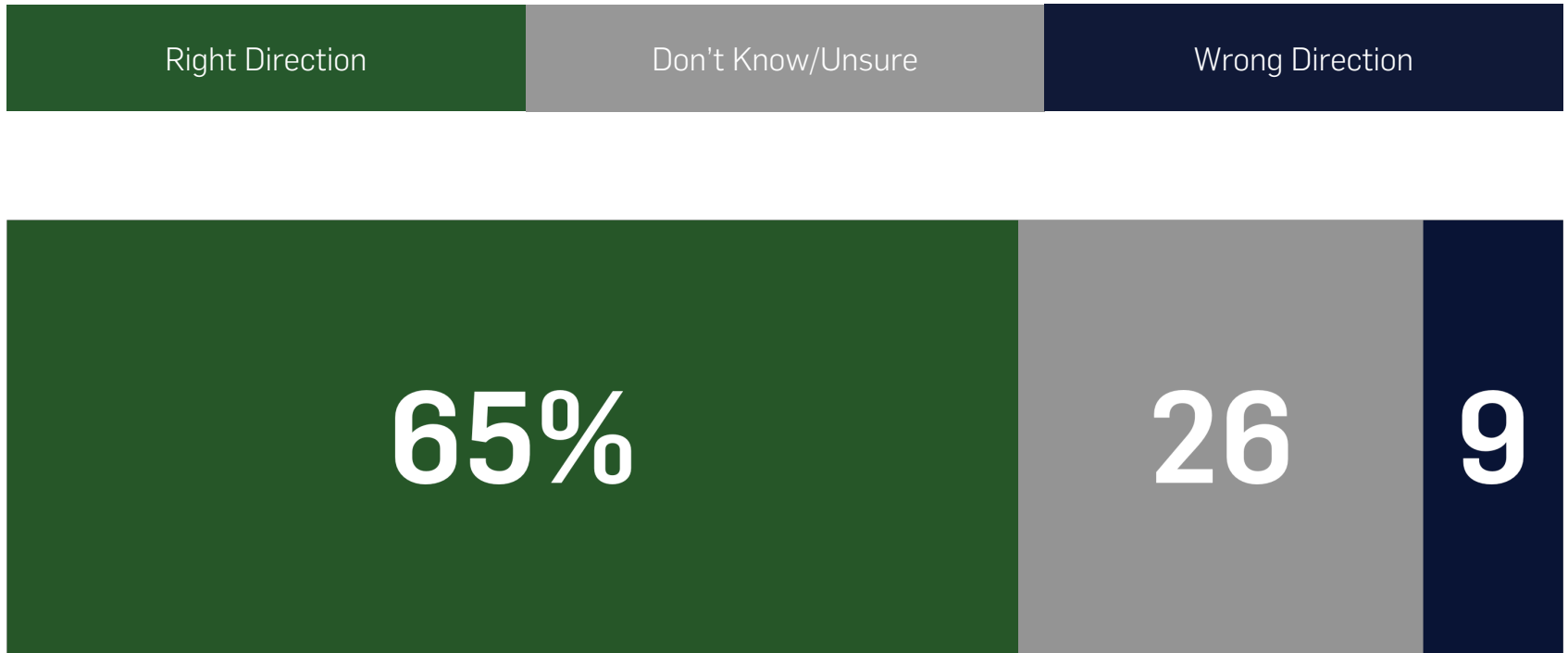
CITY DIRECTION & PERCEPTIONS

CITY HEADED IN THE RIGHT DIRECTION

65% of residents say the city is headed in the right direction. When we exclude the "don't know" responses, 88% of citizens say the city is headed in the right direction.



Overall, would you say the city of South Jordan is headed in the right direction or the wrong direction?

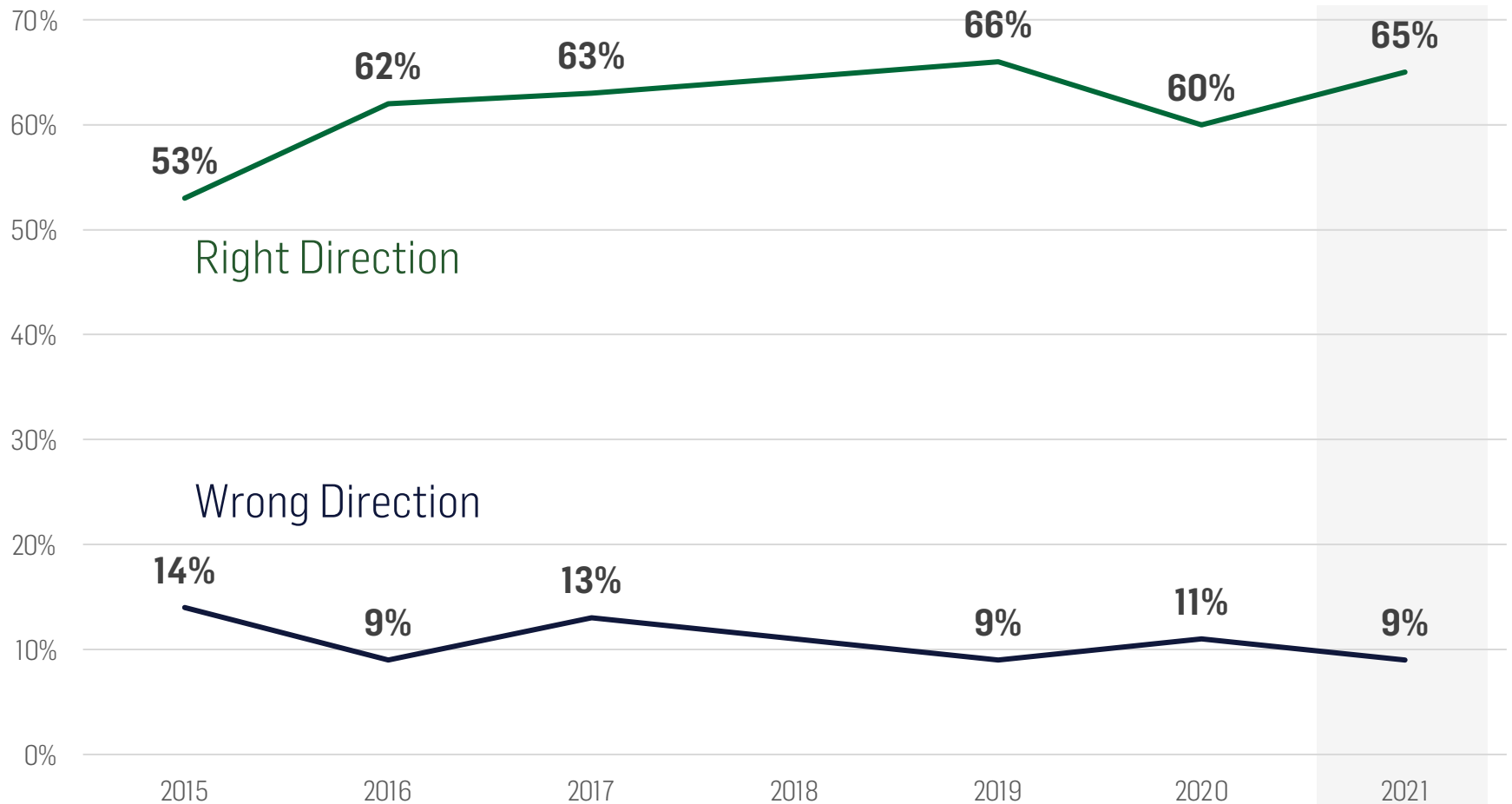


CITY HEADED IN THE RIGHT DIRECTION

In line with previous years, roughly two-thirds of respondents say the city is headed in the right direction.

Q

Overall, would you say the city of South Jordan is headed in the right direction or the wrong direction?

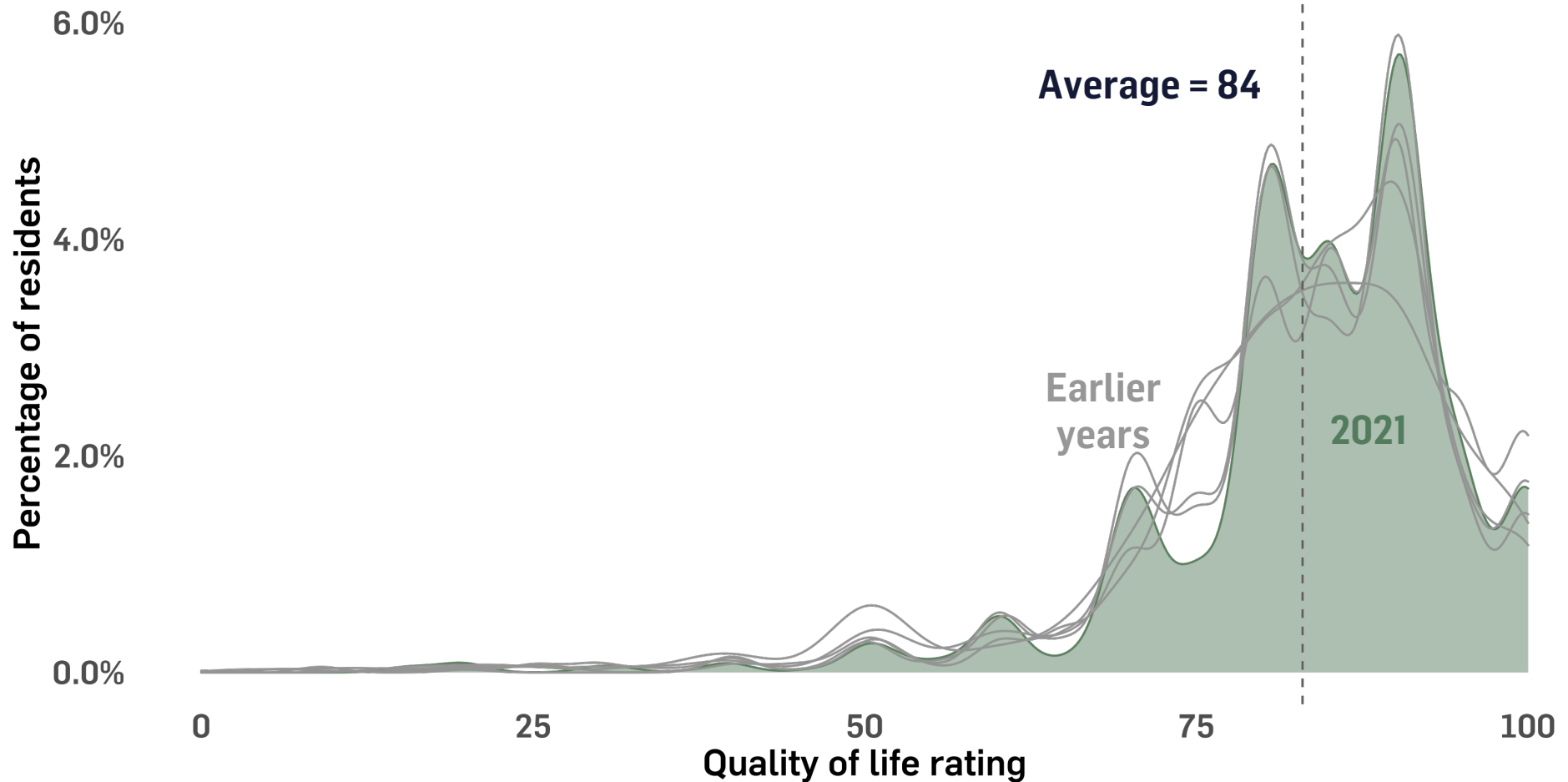


OVERALL QUALITY OF LIFE: 84/100

Residents reported a high quality of life consistent with past years.

Q

All things considered, on a scale from 0 to 100, with 0 being very low and 100 being very high, how would you rate your overall quality of life in South Jordan?

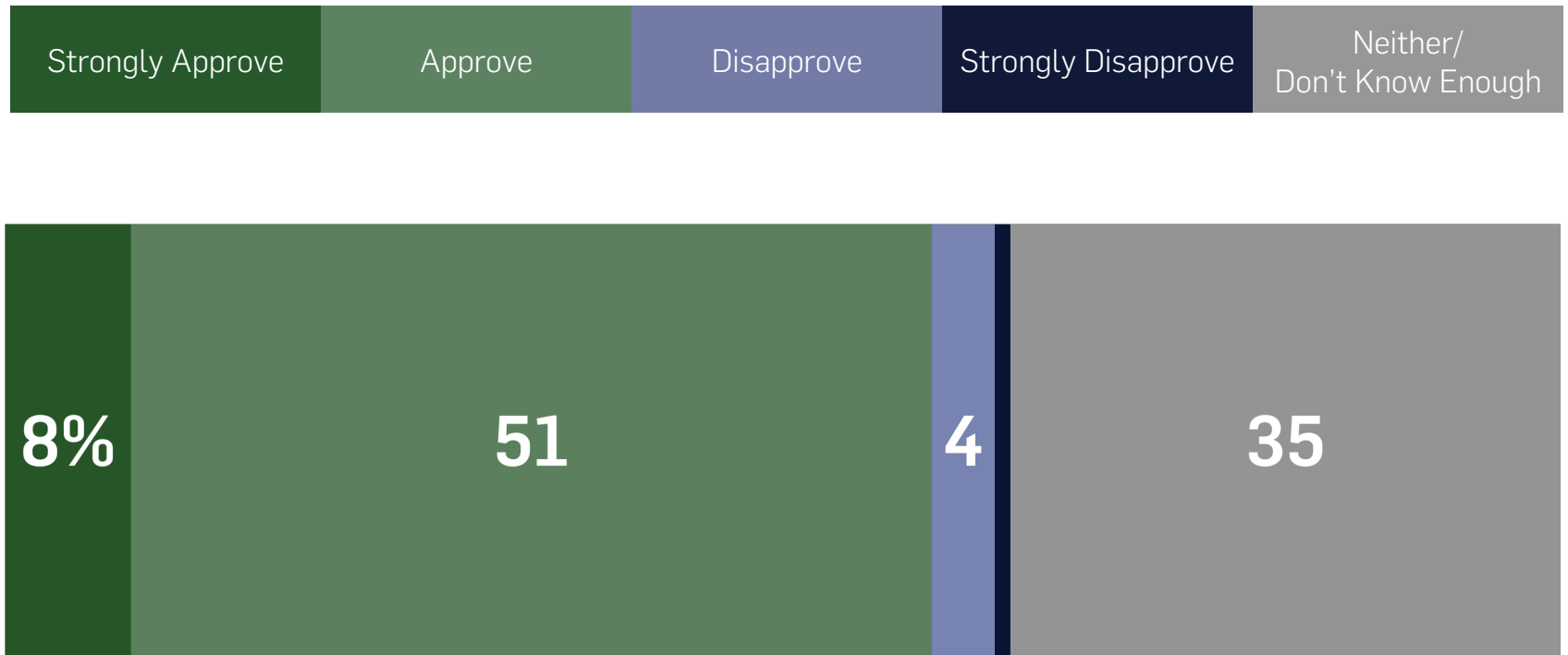


HIGH MAYOR AND CITY COUNCIL APPROVAL

59% of residents approve of how the Mayor and City Council are doing their jobs; this approval level is up 6 points from last year. When excluding the "don't know" responses, overall approval rises to 91% among residents expressing an opinion.



Do you approve or disapprove of how the South Jordan Mayor and City Council are handling their jobs?

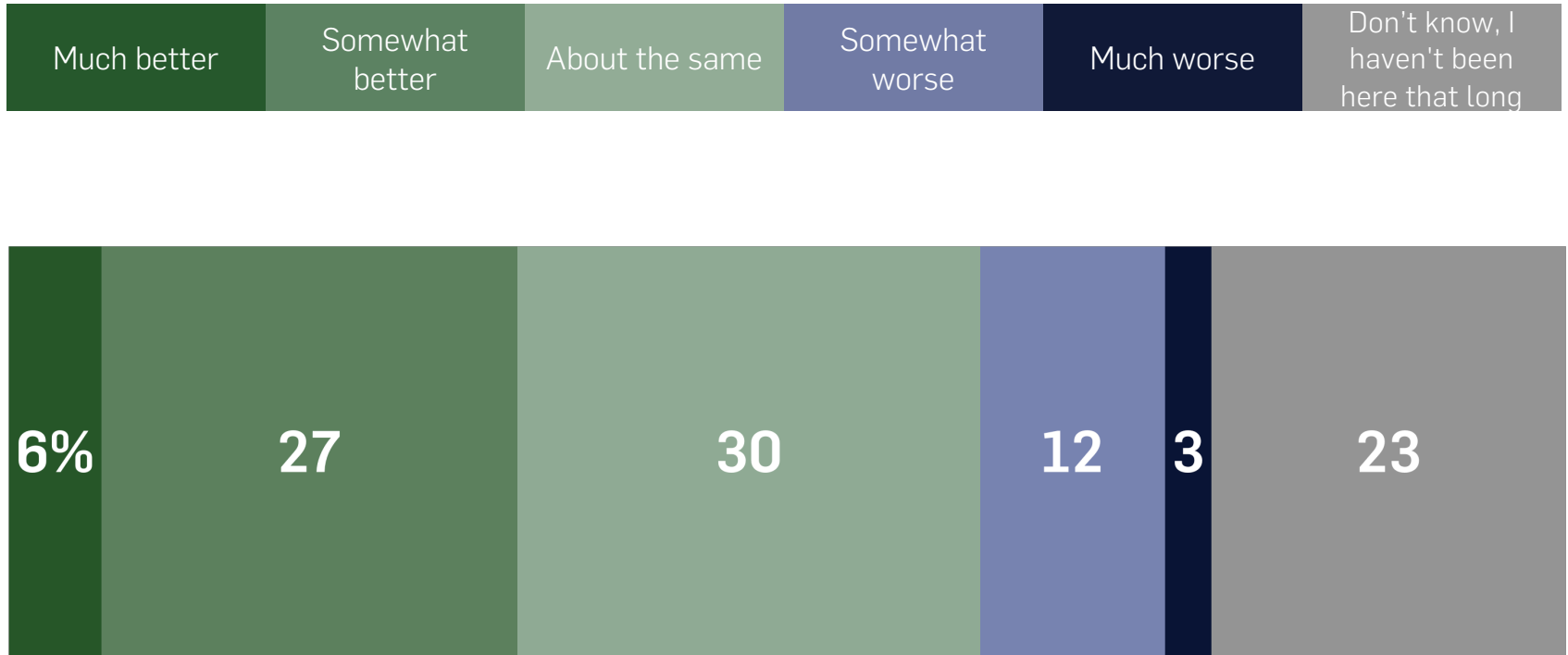


SOUTH JORDAN BETTER THAN 5 YEARS AGO

33% of residents say that South Jordan is better than it was 5 years ago. 23% say they have not been here long enough to make the comparison, and 15% say South Jordan is somewhat or much worse than it was 5 years ago.



How would you rate the City of South Jordan today compared to five years ago?
Would you say it is...

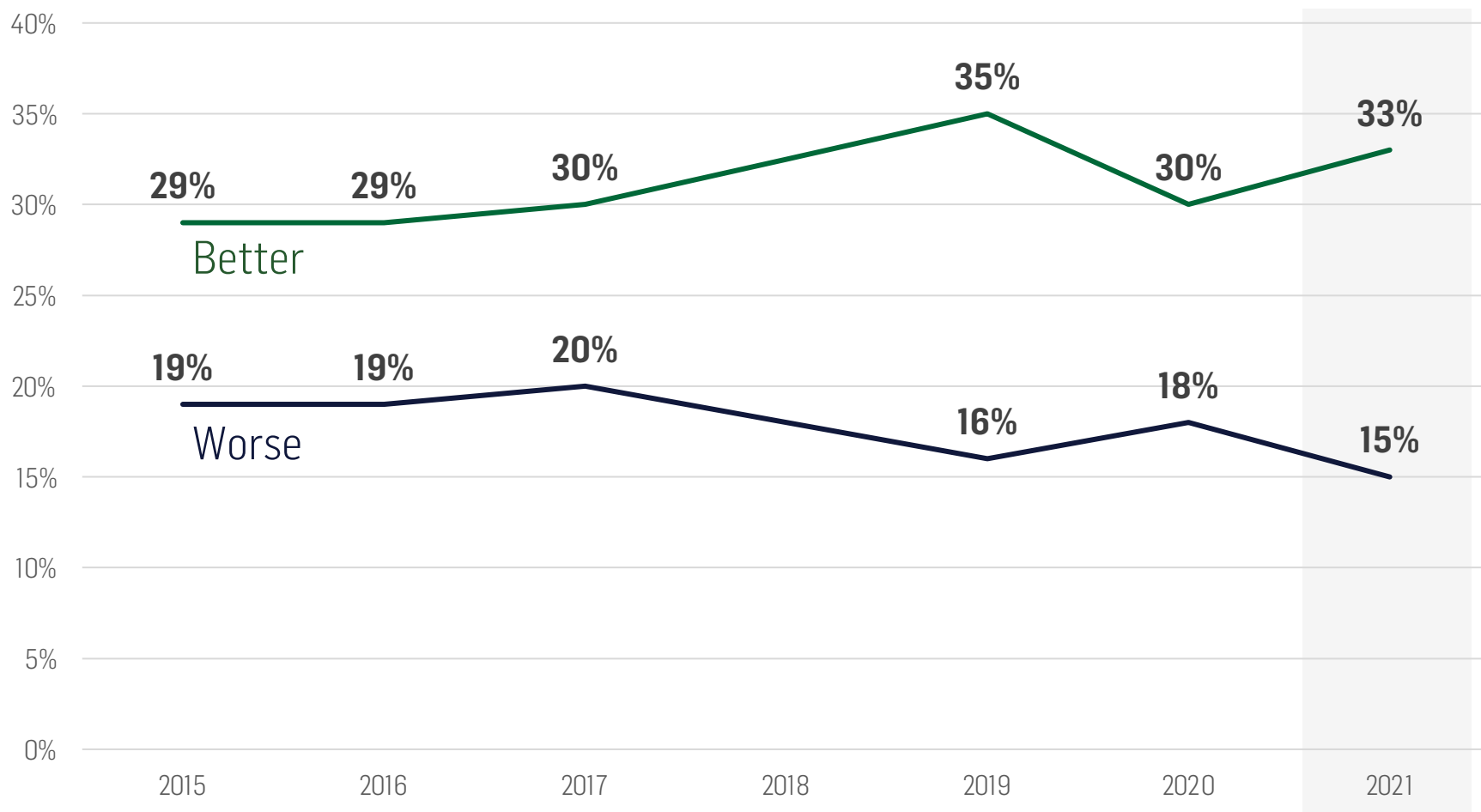


VIEW OF SOUTH JORDAN CONSISTENT OVER TIME

33% of residents say the city is better now than it was five years ago, while a record low 15% say that is worse.



How would you rate the City of South Jordan today compared to five years ago?
Would you say it is...

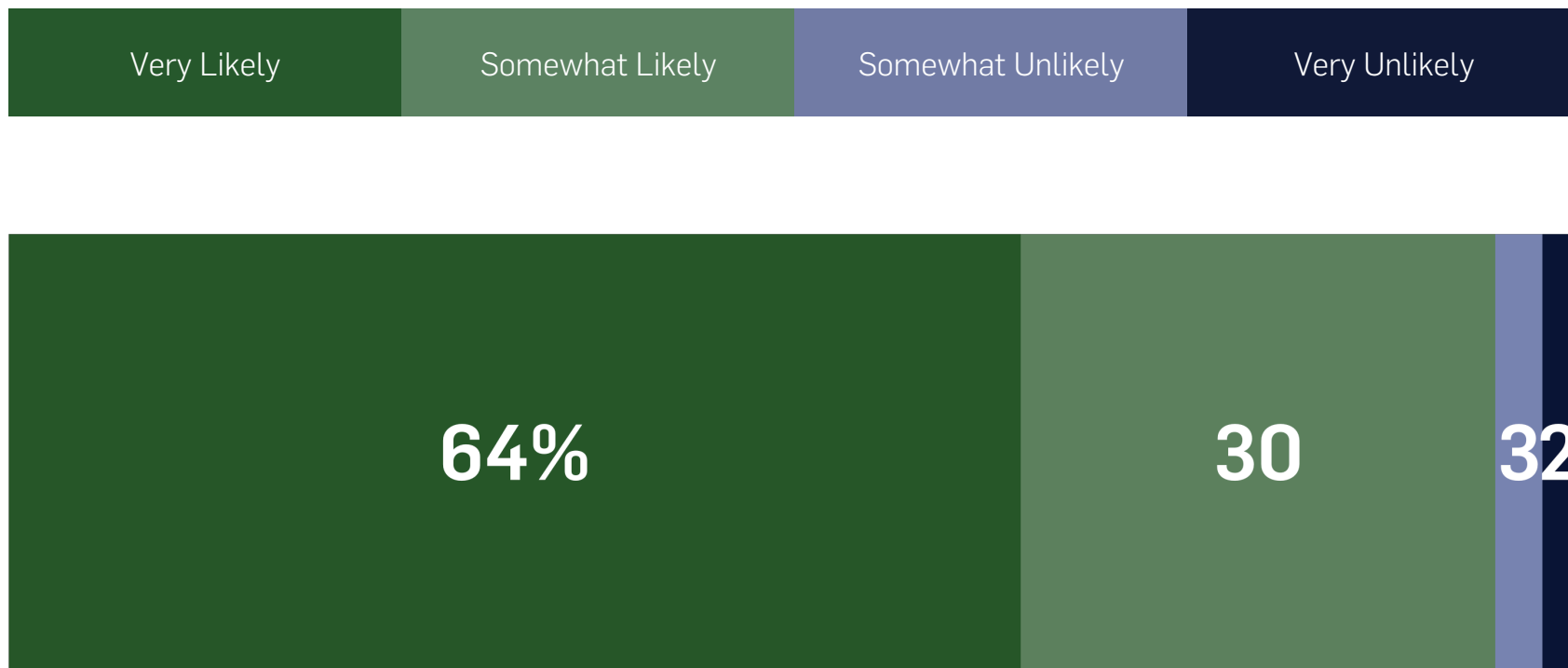


SOUTH JORDAN HIGHLY RECOMMENDABLE

Likelihood to recommend South Jordan as a good place to live is almost unanimous—94% of residents say they would recommend South Jordan to family and friends.



How likely are you to recommend the City of South Jordan to friends and family as a good place to live?

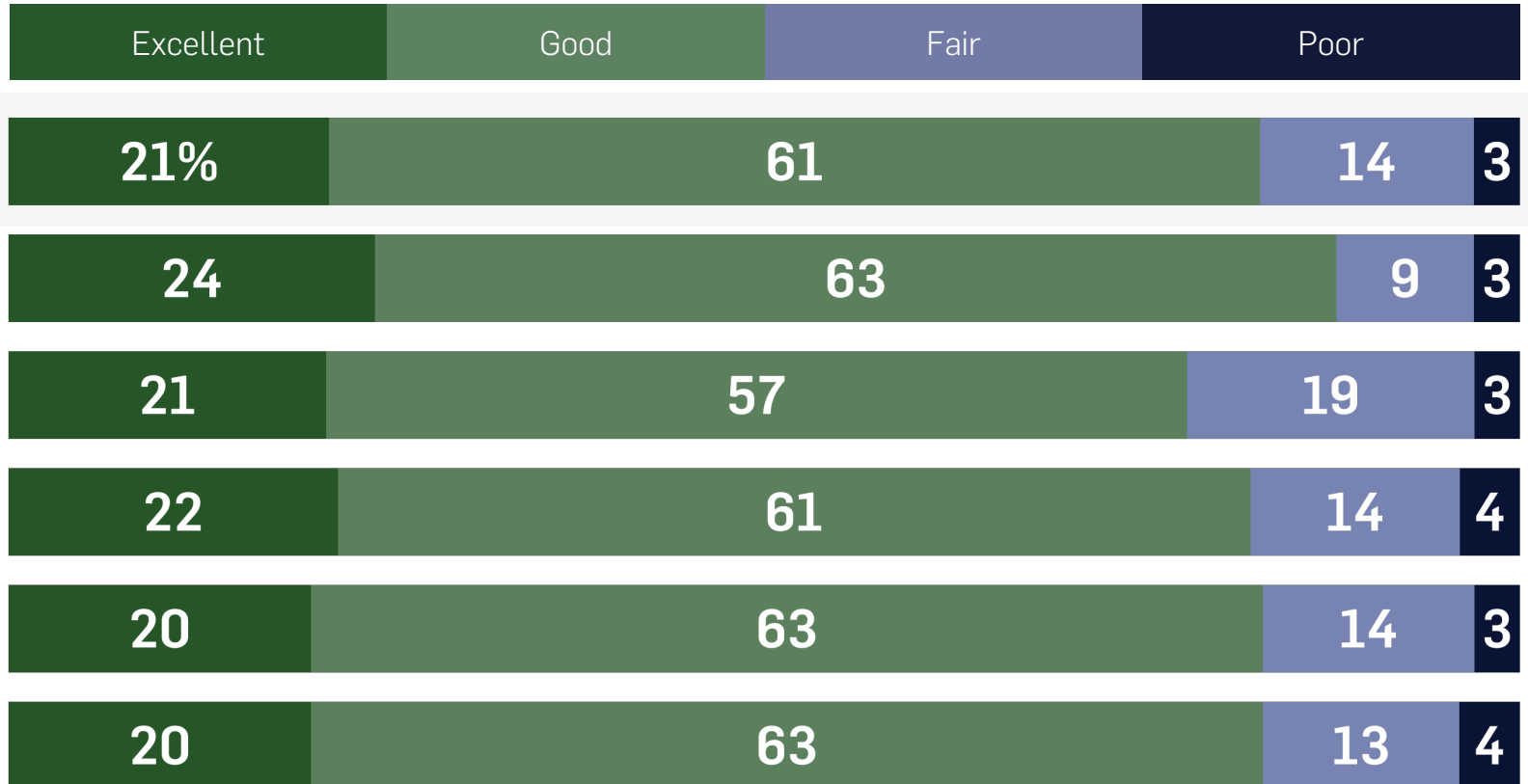


GOOD SERVICE VALUE THROUGHOUT THE CITY

82% of residents feel that the value of their tax dollar is good or excellent. Only 3% think that it is poor. District 1 continues to rate the service for their tax dollar the highest.



In general, how do you rate the service you receive from South Jordan for your tax dollar?



COVID-19 NEGATIVELY IMPACTS SOCIAL LIVES

Over 60% of respondents reported that Covid-19 has negatively impacted their mental health. Over 80% have been negatively impacted socially. For over 60% of residents Covid has had no impact on their financial well-being.



Would you say the coronavirus has had a positive impact, a negative impact, or no impact on your...?

Positive Impact

No Impact

Negative Impact

Social Life

3%

11

86

Mental health

3%

34

63

Physical health

8%

50

42

Financial well-being

8%

63

29

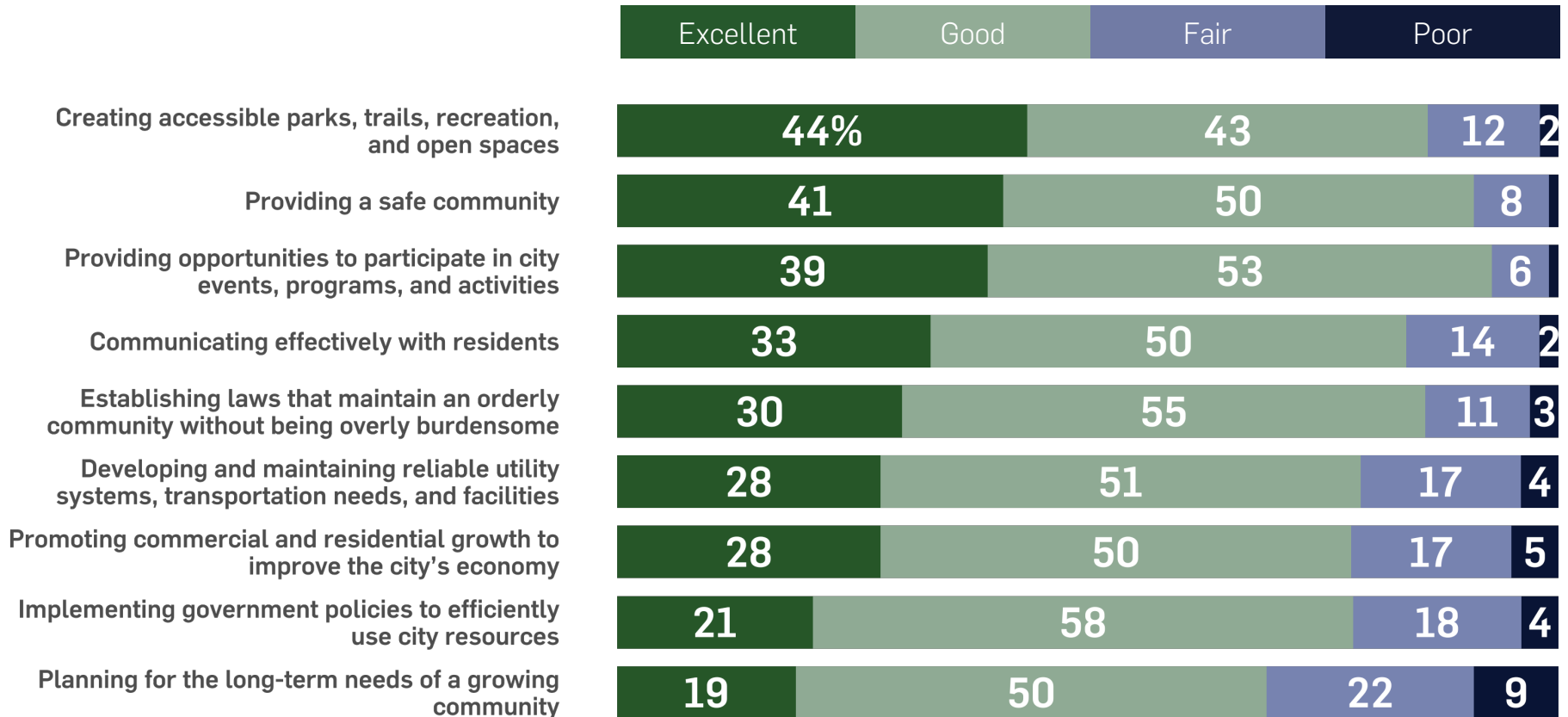
COMMUNITY PRIORITIES AND CITY SERVICES

IMPROVEMENT NEEDED ON GROWTH PLANS

Residents reported improvement in performance for all community priorities. Planning for long term growth continues to be rated the lowest.



The elected officials of South Jordan have set priorities that they use to help them make decisions. Officials would like to know how well they are doing at meeting these priorities. To the best of your knowledge, how would you rate South Jordan's performance in each of the following categories?

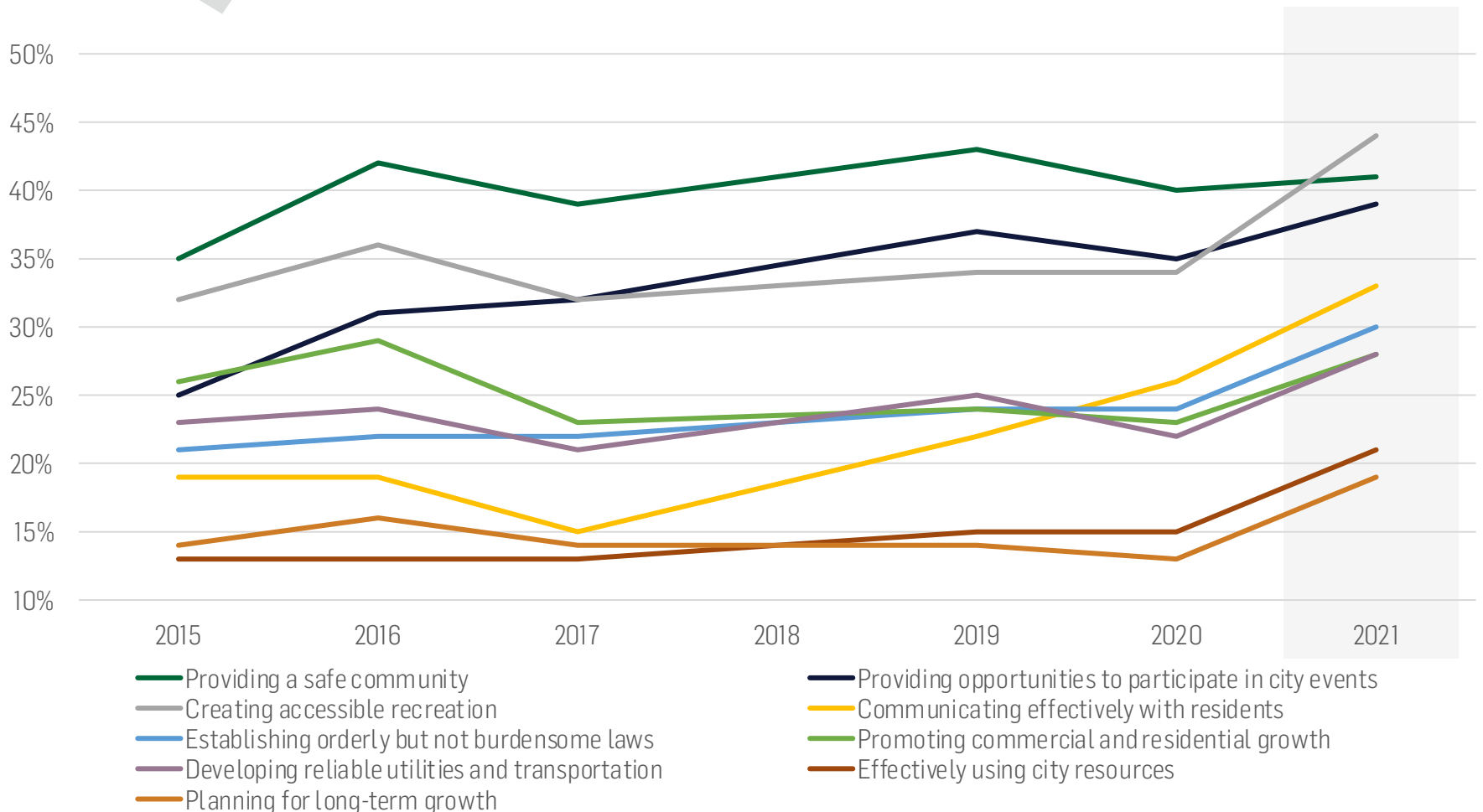


CITY METRICS SHOW IMPROVEMENT SINCE 2020

The following city performance metrics below improved an average of 6 percentage points of their ratings in 2020. Communicating effectively with residents has been to most consistently improving metric since 2017.



How would you rate South Jordan's performance in each of the following categories?
(% rated as excellent)

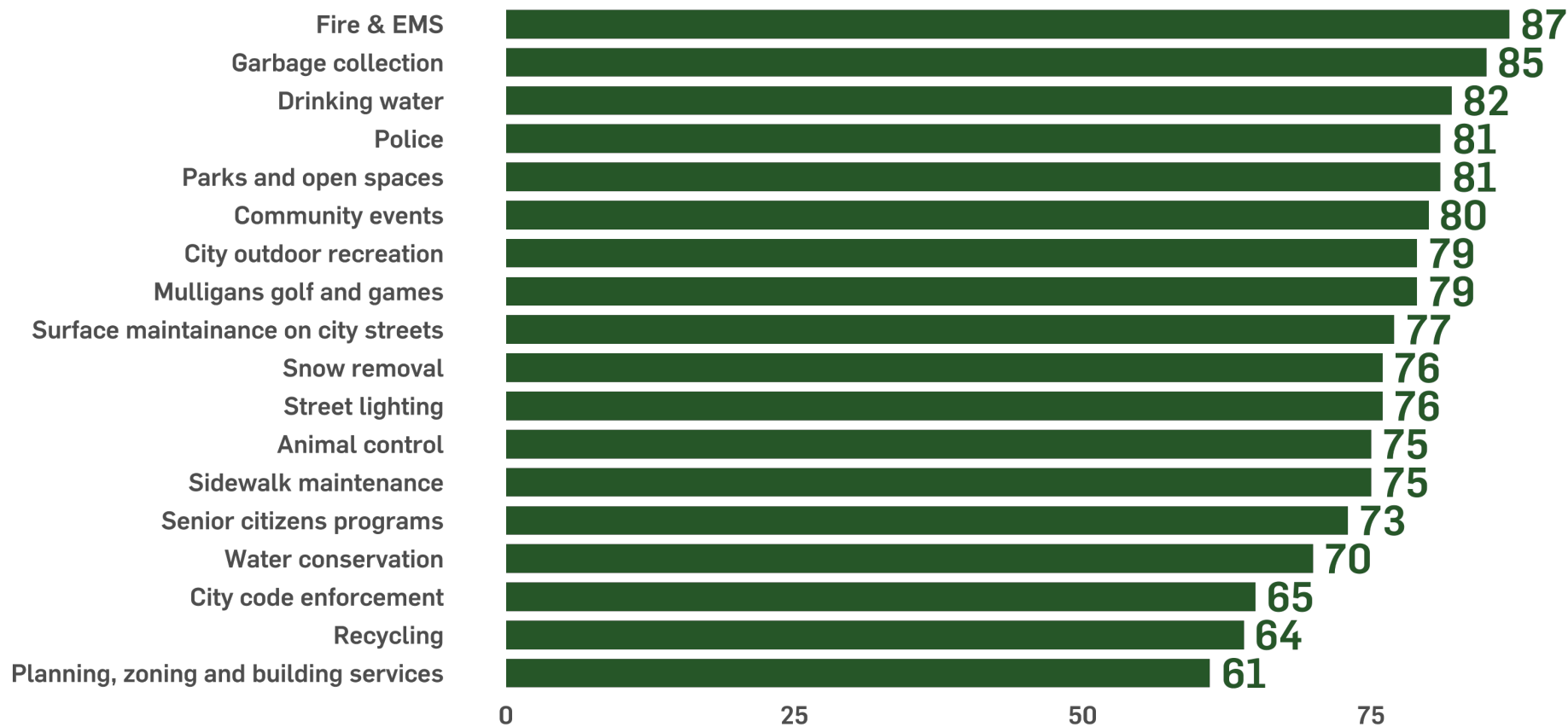


FIRE & EMS, GARBAGE SERVICES RECEIVE TOP MARKS

Residents give the highest service ratings to fire and emergency medical, garbage collection, drinking water, police, and parks: all over 80/100. They give the lowest ratings to recycling and planning, zoning, and building services.



The elected officials of South Jordan have set priorities that they use to help them make decisions. Officials would like to know how well they are doing at meeting these priorities. To the best of your knowledge, how would you rate South Jordan's performance in each of the following categories?

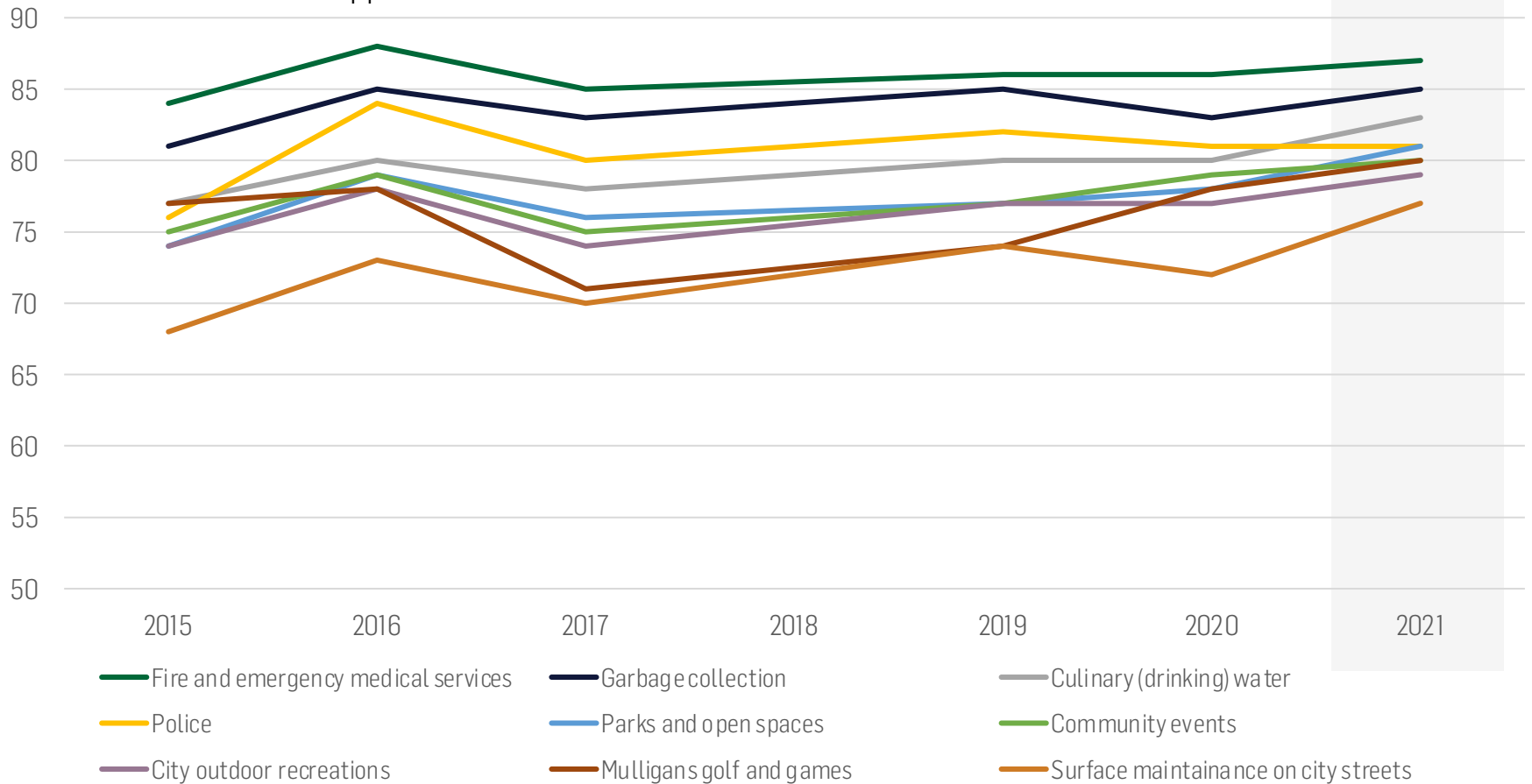


TOP TIER SERVICES: MAJORITY IMPROVE

Fire & EMS continues to be the highest-rated city service. All top services except police saw a slight increase in rating this year, with this year's biggest gains for street maintenance.



South Jordan provides a number of services to its residents. Please rate each of the following city services using a 0 to 100 scale with 0 meaning you are completely dissatisfied and 100 meaning you are completely satisfied. If you are unfamiliar with a service, select Not applicable.

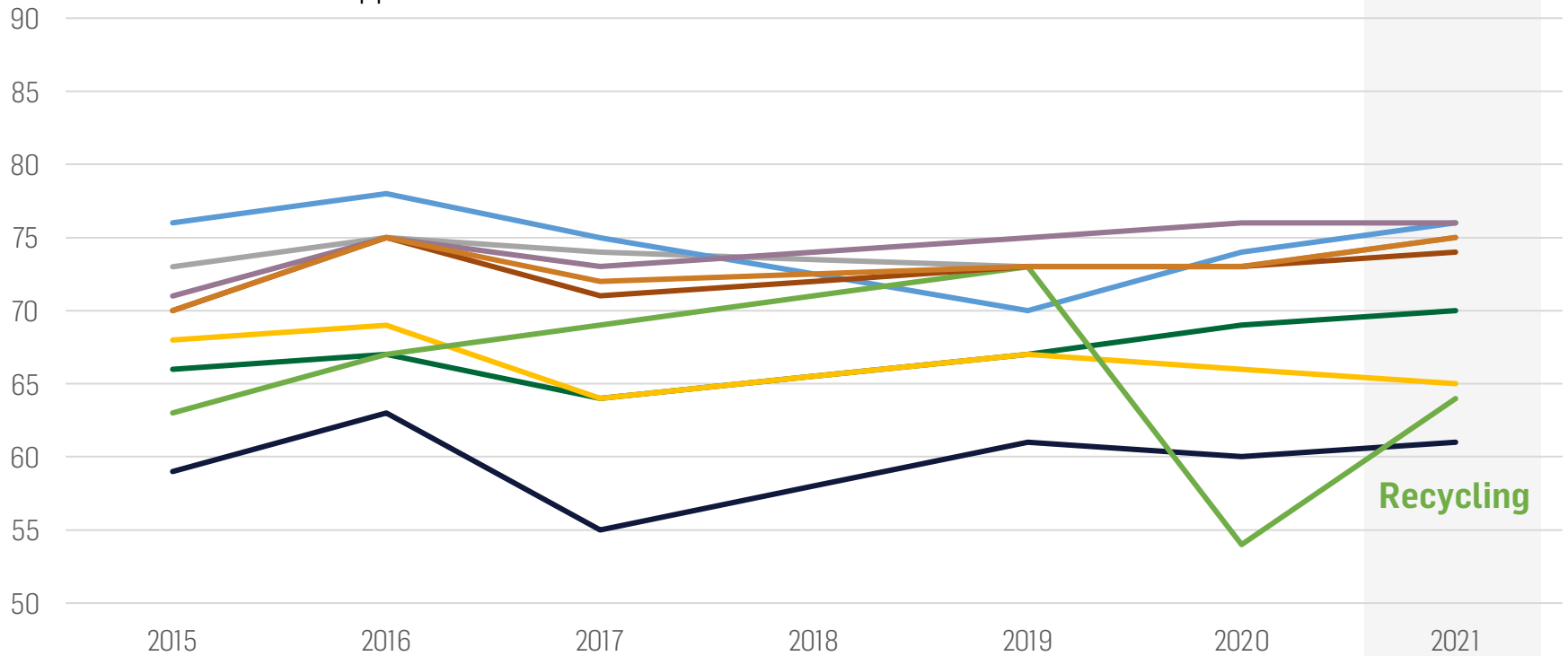


SECOND TIER: RECYCLING RATING REBOUNDED

After a big downturn last year, satisfaction with recycling improved by 10 percentage points. City code enforcement and planning, zoning, and building services continue have low ratings.



South Jordan provides a number of services to its residents. Please rate each of the following city services using a 0 to 100 scale with 0 meaning you are completely dissatisfied and 100 meaning you are completely satisfied. If you are unfamiliar with a service, select Not applicable.



- Water conservation efforts
- City code enforcement
- Street lighting
- Planning, zoning, and building services
- Snow removal services
- Senior citizens programs
- Animal control services
- Recycling program
- Sidewalk maintenance

NEWS & CONTACTING SOUTH JORDAN

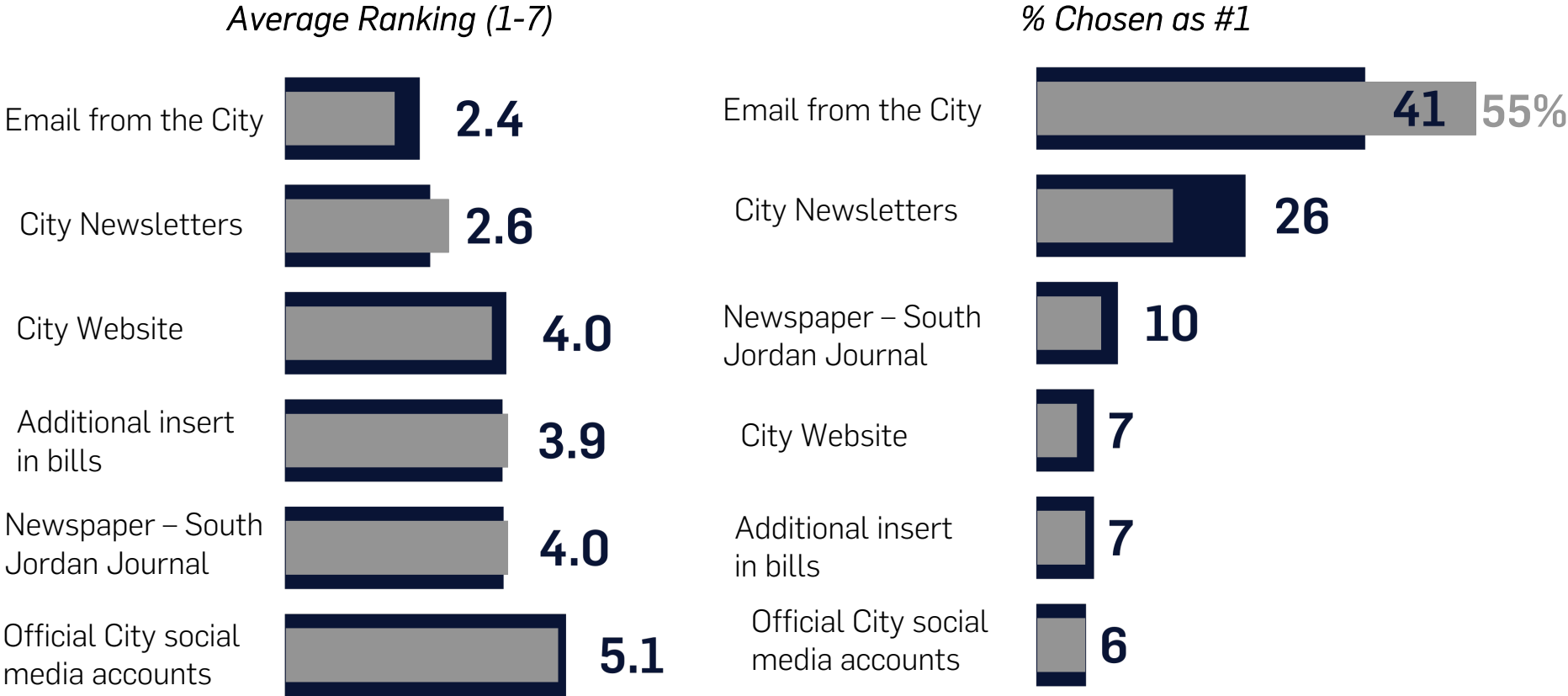
EMAIL RANKED AS TOP INFORMATION SOURCE

55% of respondents said that email from the city is their preferred method to receive information. Official city social media is least used and least preferred.



From which source **do you currently/would you prefer to receive** most of your information about South Jordan City? Please rank each of the following information outlets in order where (1) is the source where you get the MOST information and (7) is the source where you get the LEAST information about the City.

■ Current Info Method ■ Preferred Info Method

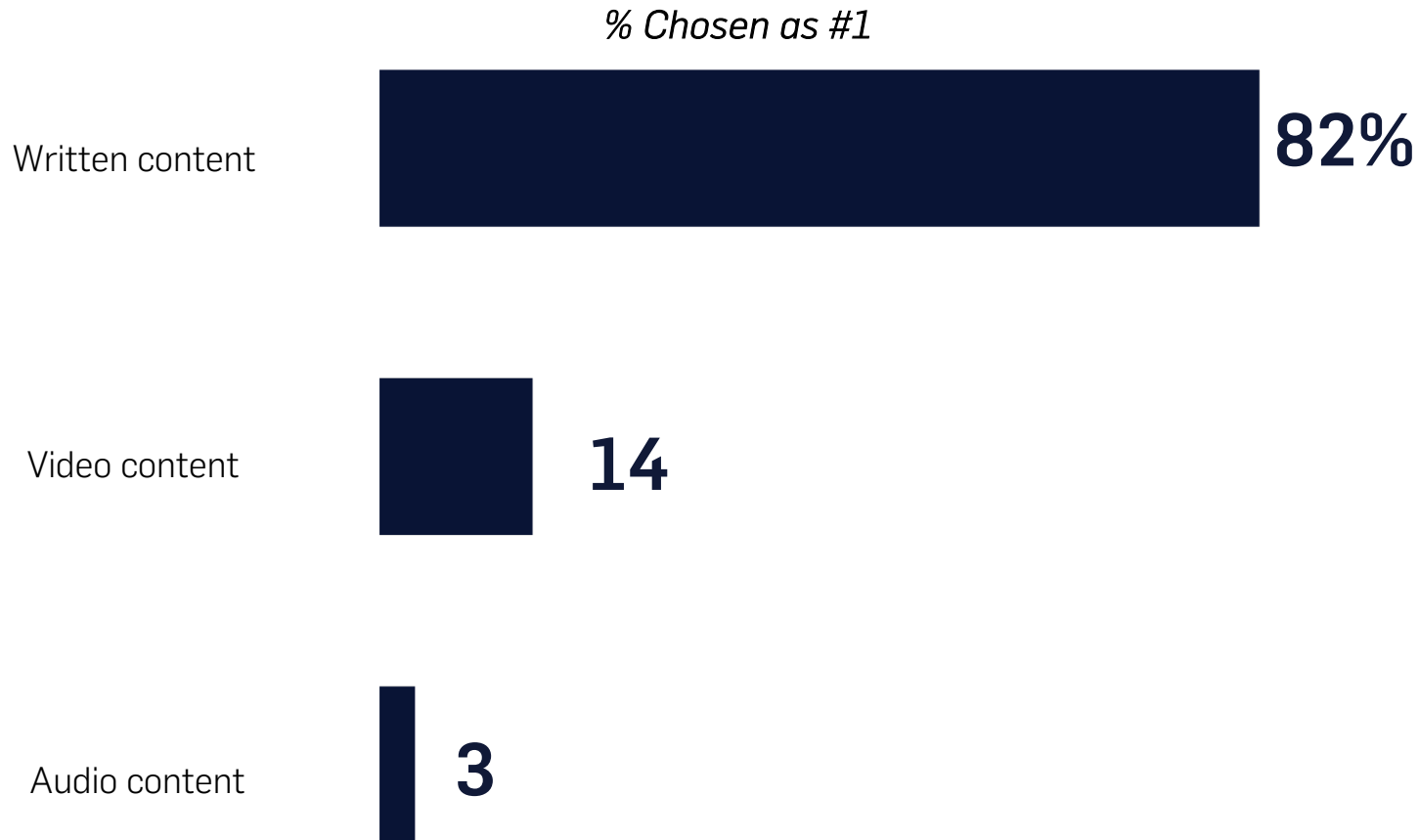


WRITTEN CONTENT IS MOST POPULAR

82% of respondents chose written content as their most preferred information format while audio content was only most preferred by 3% of respondents. That said, 53% of residents indicated they would be interested in receiving regular video updates from the City.

Q

In what format would you prefer to receive most of your information about the City of South Jordan? Please rank each of the following information formats in order where (1) is your MOST preferred information source and (3) is your LEAST preferred information format.

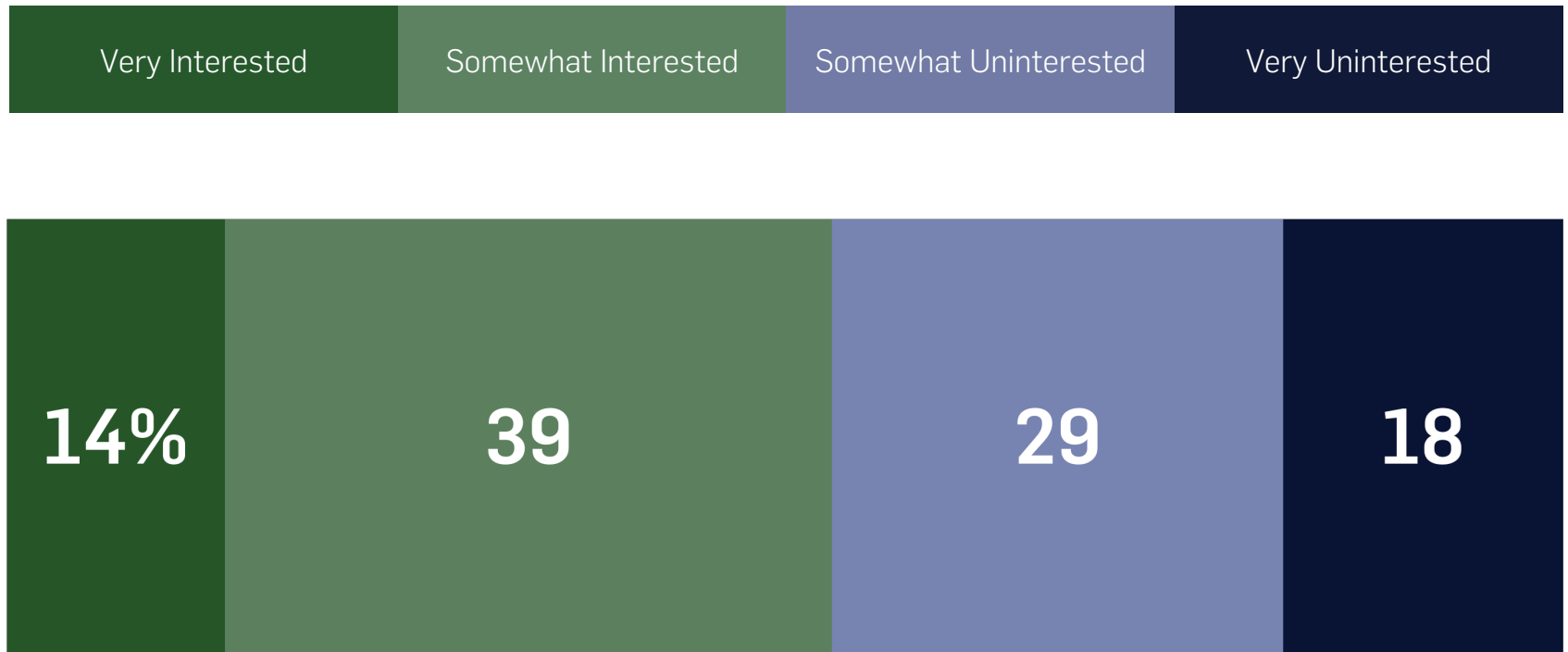


VIDEO UPDATE INTEREST

Despite only 14% of our panel choosing video updates as their most preferred format to receive information about the city, 53% are interested in receiving monthly video updates.



How interested are you in receiving a monthly video update from the city?

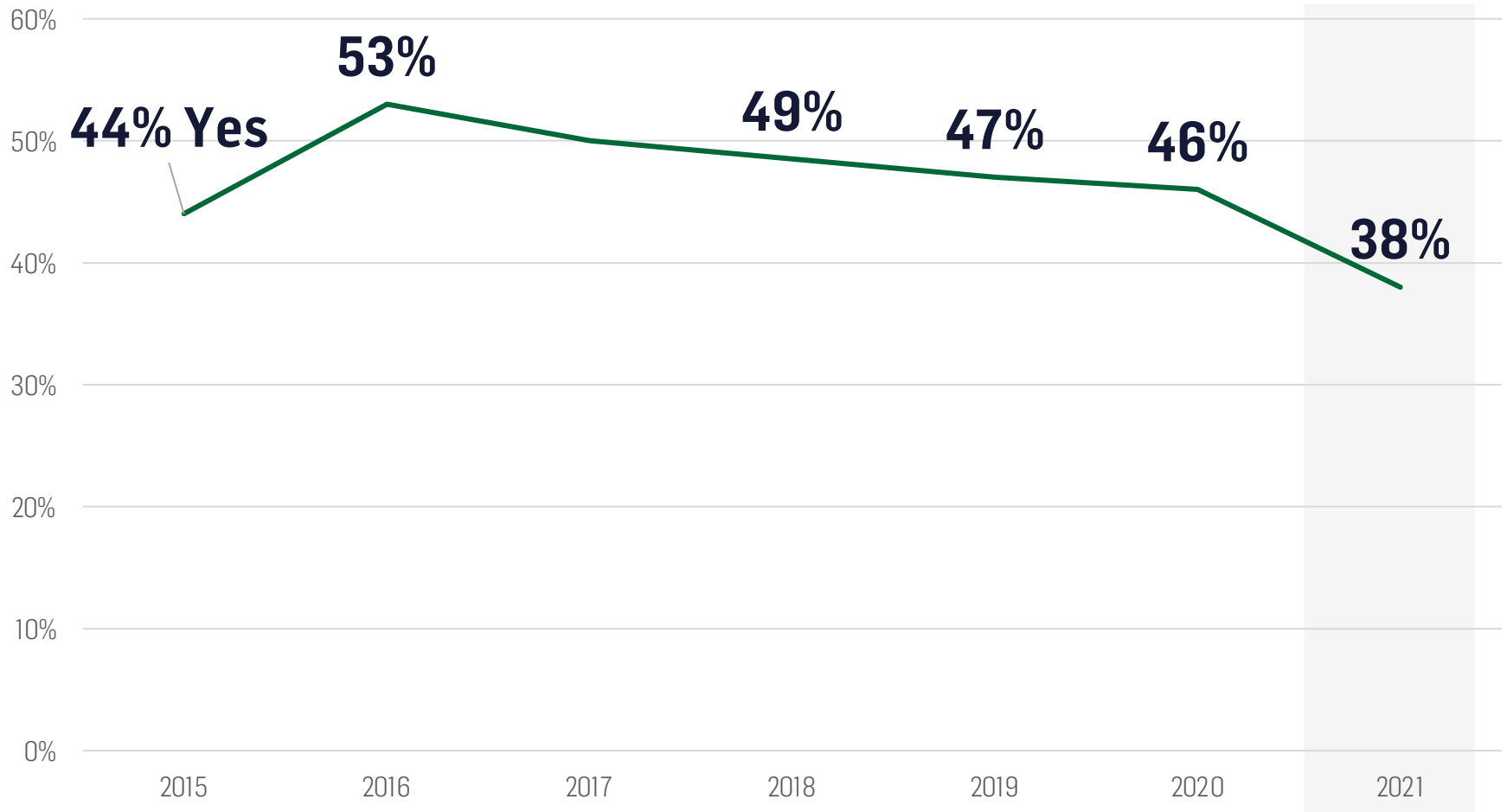


FEWER RESIDENTS CONTACTED CITY OFFICE

Only 38% of respondents contacted a South Jordan office within the past year, down almost 10 percentage points from previous years.

Q

During the past year, have you contacted any South Jordan office to seek service, information, or to file a complaint?

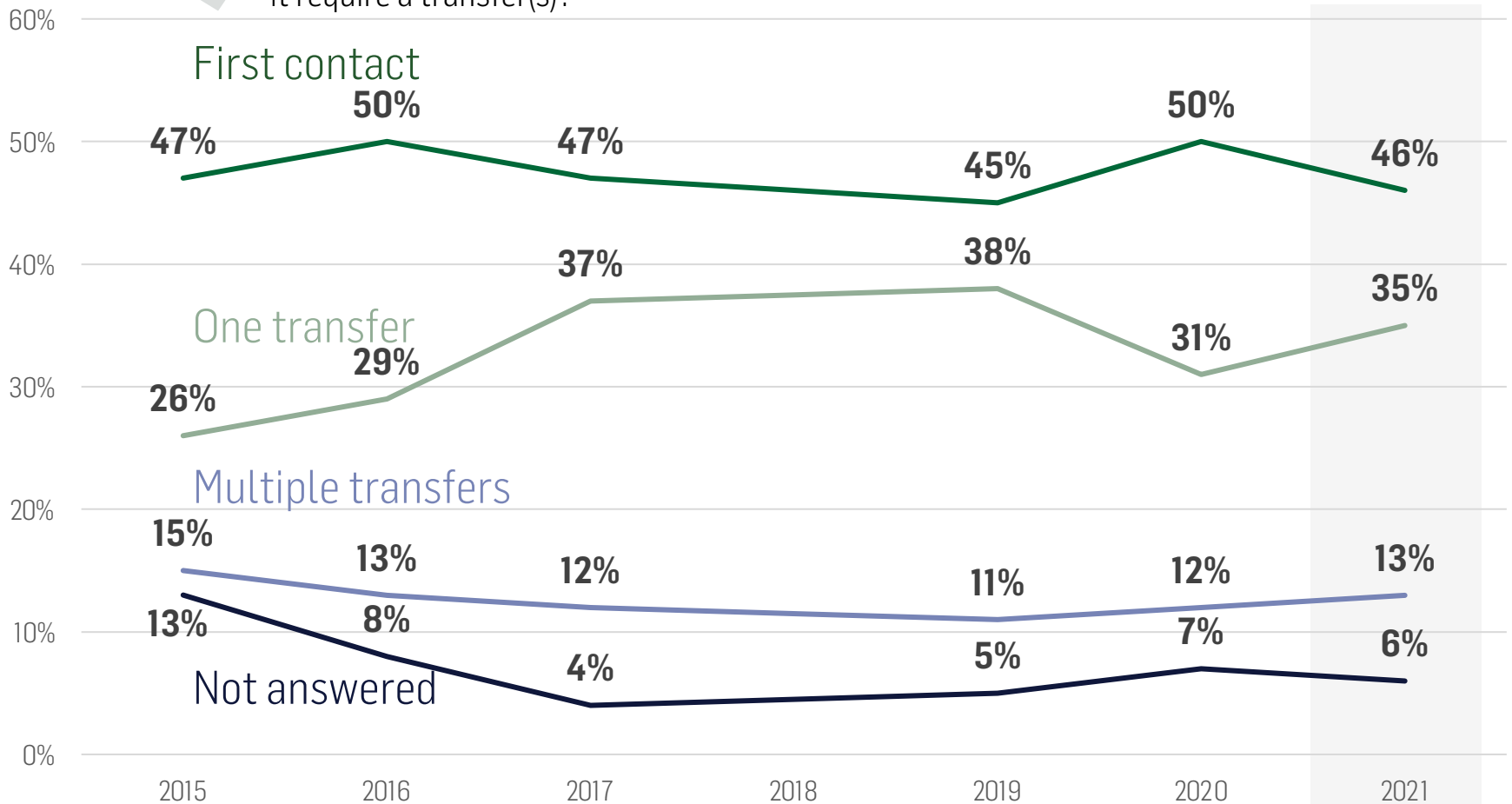


CONTACT RESOLUTION CONSISTENT OVERALL

46% of residents say the issue or question about which they contacted the city was resolved on their first contact and 35% had their question or issue addressed in one transfer. Overall, we see consistently high, efficient issue resolution from year to year.



When you have contacted South Jordan offices to seek service, information, or to file a complaint, were you able to have your request answered on the first contact or did it require a transfer(s)?

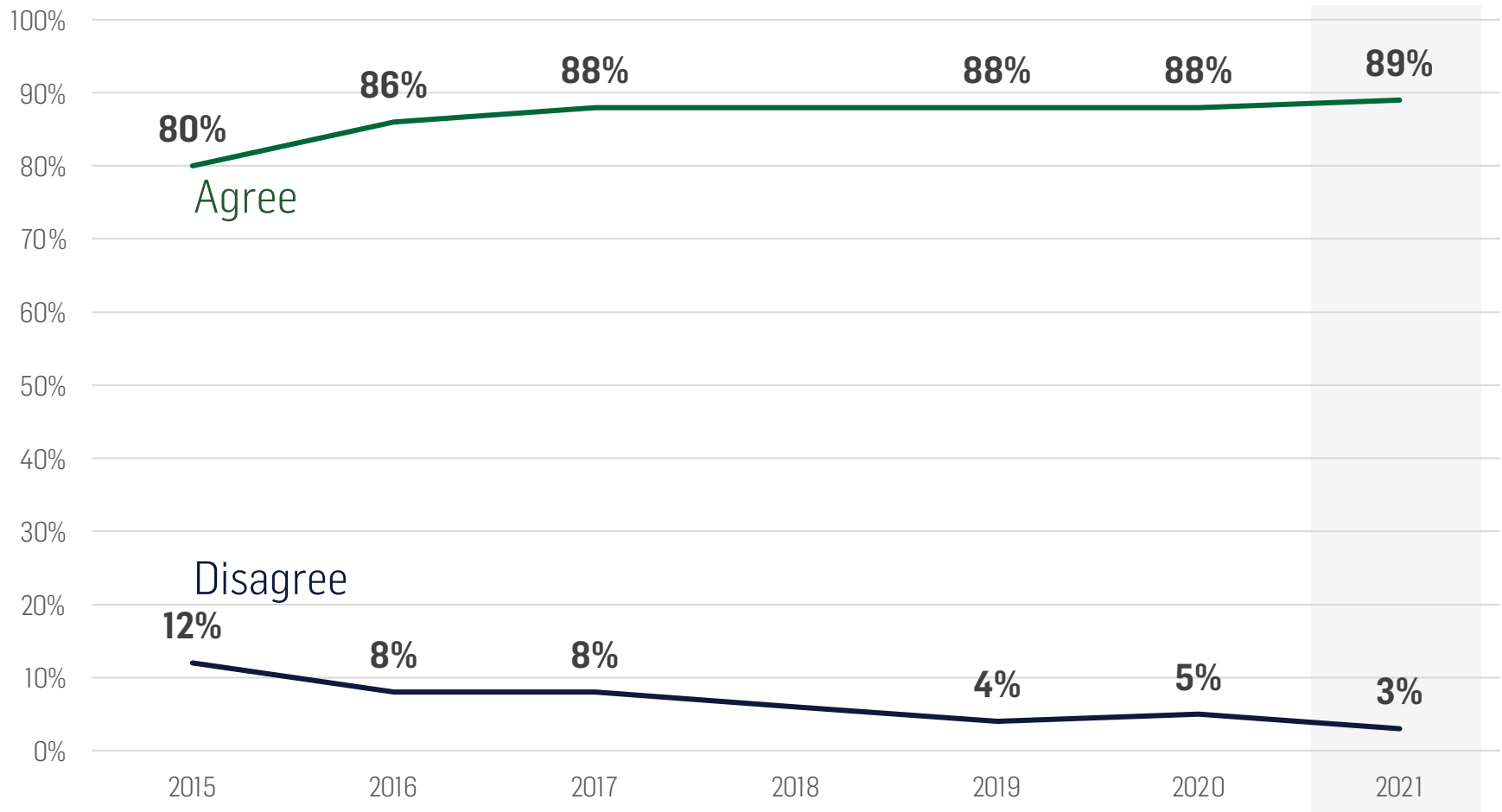


HIGH PROFESSIONALISM OF CITY OFFICIALS

89% of respondents say that they were treated with courtesy and professionalism when they contacted the city offices. This has remained constant since 2017.



To what extent do you agree or disagree with the following statement: I was treated with courtesy and professionalism when I contacted the South Jordan City offices?





Kyrene Gibb – Partner & Kelly Patterson, PhD – Founding Partner

Salt Lake City, UT
801.406.7877

2021 General Session – Updates, 03/02/21

March 2, 2021 (Day 42)

- Today was the last day of committee hearings; after today, legislators will spend the last three days considering bills on the House or Senate floor.
- Last day for a motion to be reconsidered.
- Last day to consider bills from own house.

ULCT Legislative Policy Committee (Days 43 – 45)

- You might be asked to help contact legislators after-business hours as legislators consider, and vote on, bills late into the evening on March 3-4, and until midnight on Friday, March 5!

Other

- March 3, 1:00 – 1:30 p.m., ULCT Zoom call with Governor Cox
- Legislative interim study sessions begin in May (ULCT LPC meetings resume in May or June).
- April 21-23: ULCT Midyear Conference (in-person) in St. George. There is a virtual option.

ULCT/SJC-LPC worked directly with legislators on the following threats to local control
THANK YOU, SJC LPC!

SB61 Outdoor Advertising Amendments (Sen. Sandall): ULCT/SJC opposed. Failed Senate 2nd reading.

- ✓ **Fillmore (Nay)**
- McCay (Yea)

SB144 Billboard Restrictions Amendments (Sen. Hinkins): ULCT/SJC opposed. Failed Senate 2nd reading. Despite it failing on the senate floor, these senators voted to pass the bill. This bill was a bigger preemptive strike on local control.

- Fillmore (Yea)
- McCay (Yea)

SB221 Short-term Rentals (Sen. Anderegg): ULCT/SJC opposed. Assigned to Senate Rev and Taxation Committee. This committee voted in favor of holding the bill.

- ✓ **Fillmore (Yea)**
- McCay (Nay)

HB82 (4th sub) Single-Family Housing Modifications: ULCT/SJC-LPC worked to get to neutral. Passed House 3rd reading. Transferred to Senate Rev and Tax Committee and moved to Senate with a favorable recommendation this afternoon (5-0-4).

- Yea: Christiansen, Teuscher
- Nay: Pierucci, Pulsipher
- Senate Rev and Tax Committee: McCay (Yea), Fillmore (Absent)

HB98 (2nd sub) Local Government Building Regulation Amendments: ULCT/SJC-LPC worked to get to neutral. Passed House 3rd reading. Transferred to Senate Gov Ops and Political Subdivisions Committee.

- Yea: Christiansen, Teuscher
- Nay: Pierucci, Pulsipher

Current Watchlist

HB244 (3rd sub) First Class County Highway Road Funds Amendments (Sponsor: Rep. Dunnigan): From SLCo's Transportation Fund, South Jordan would receive \$500,000 one-time funding, and \$600,000 on or after July 1, 2021 for 15 years thereafter to mitigate congestion and improve transportation safety.

- SJC support

HB422 Political Subdivisions Civil Liability Amendments (Rep. Brammer): City liable for injury or damage resulting from a riot or civil disturbance if the city's chief executive officer directed law enforcement officers not to protect private property or individuals during riot or civil disturbance.

- ULCT oppose.
- Assigned to House Judiciary Committee and moved out with a favorable recommendation this afternoon.

HB433 (2nd sub) Amendments Related to Infrastructure Funding (Sponsor: Rep. Shultz): Authorizes the issuance of \$264,000,000 in bonds; appropriates \$733,000,000 to TIF of 2005 as a one-time appropriation from GF; appropriates \$101,600,000 to TTIF as a one-time appropriation from GF; infrastructure for new state parks have been taken out as funded by budget appropriations; includes \$2M to double-tracking Frontrunner (Ogden to Provo) plus \$1M for Vineyard rail station

- SJC support: All SJC legislators voted to pass at 4:23 p.m.—transfers to Senate.
- Significantly reduces the bond and "gets all projects across the state funded."
- Creates new fund: Little Cottonwood Canyon investment fund

SB241 Sales Tax Distribution Amendments (Sen. McCay): Modifies the distribution method applicable to local sales and use tax revenue subject to distribution among the counties and municipalities by moving to a population-based distribution over a 30-year period.

- ULCT oppose
- Assigned to Senate Rev and Taxation Committee